

WELCOME TO NEW ONLINE & MOBILE BANKING!

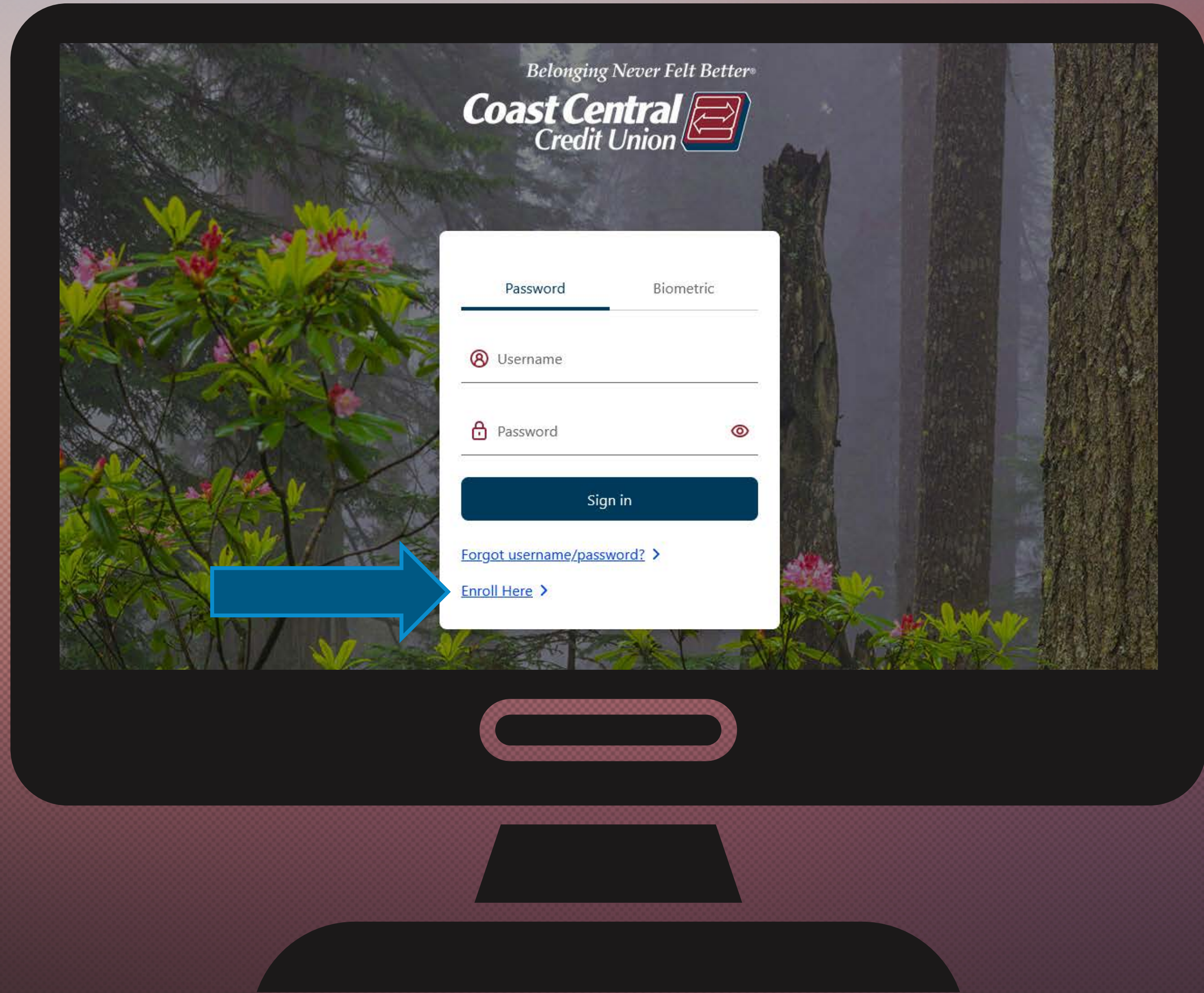
HOW TO ENROLL

Belonging Never Felt Better®

Coast Central
Credit Union 

1.

To start, navigate to the Online Banking login box at the top of coastccu.org and click Enroll Here or download the new BLUE Mobile Banking app and tap Enroll Now.



2. **Select Personal or Business, then enter your Social Security Number/ITIN or Business EIN and Member Number. If you have business accounts and want to add sub-users or use ACH, choose Business and then do a separate login for Personal. Otherwise, choose Personal for access to both.**

Note: those without a SSN or ITIN will be provided an Enrollment Code to enter here.

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Establish Identity

Let's get started

Please provide the following information to begin your enrollment

If you have business accounts and want the ability to add sub-users or upload ACH/Payroll, click Business. If you don't need these options, click Personal, as you will still have access to your business accounts. Note: if you choose Business, you will need to separately enroll to access your Personal accounts.

☒ Personal ☐ Business

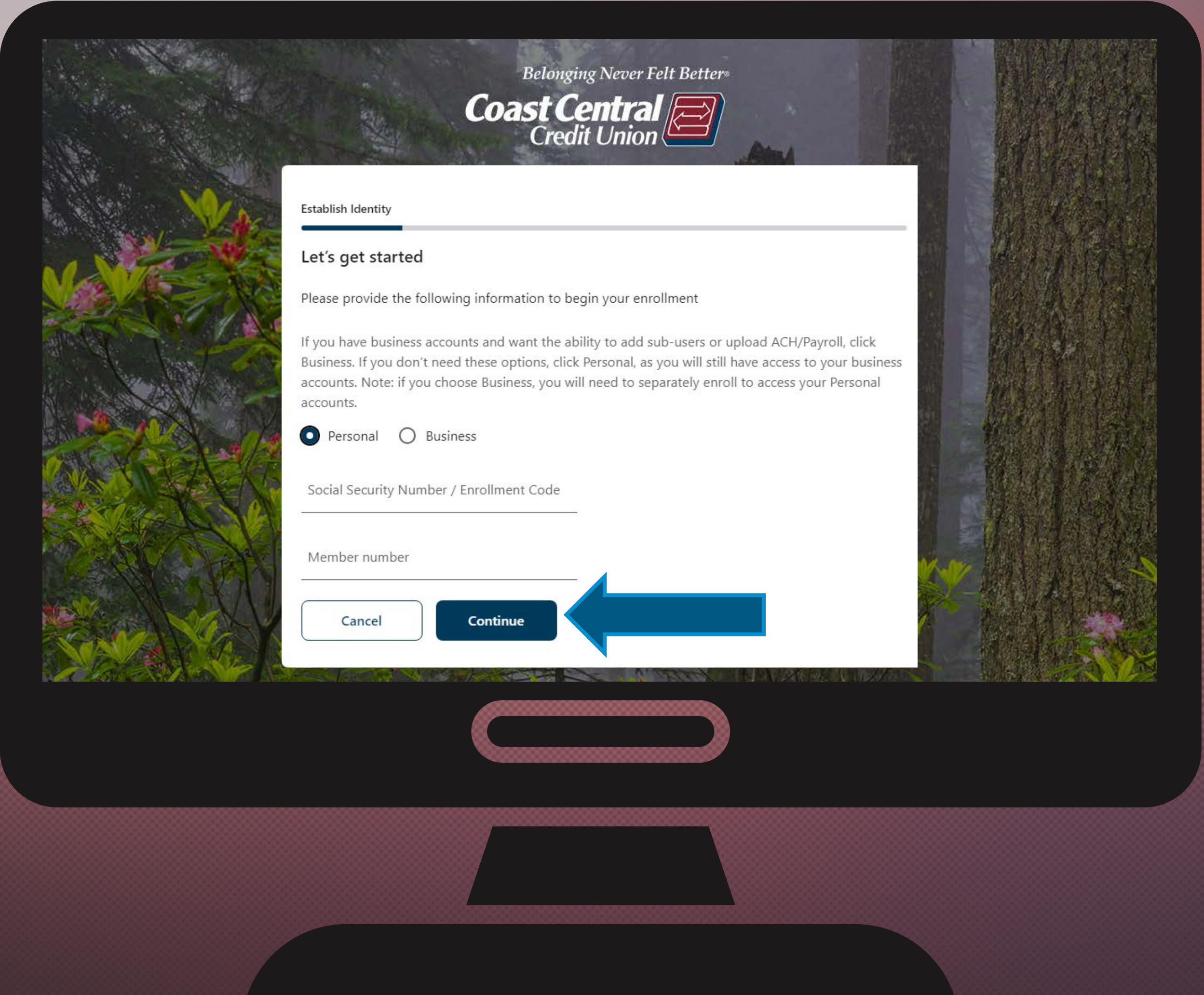
Social Security Number / Enrollment Code

Member number

Cancel Continue

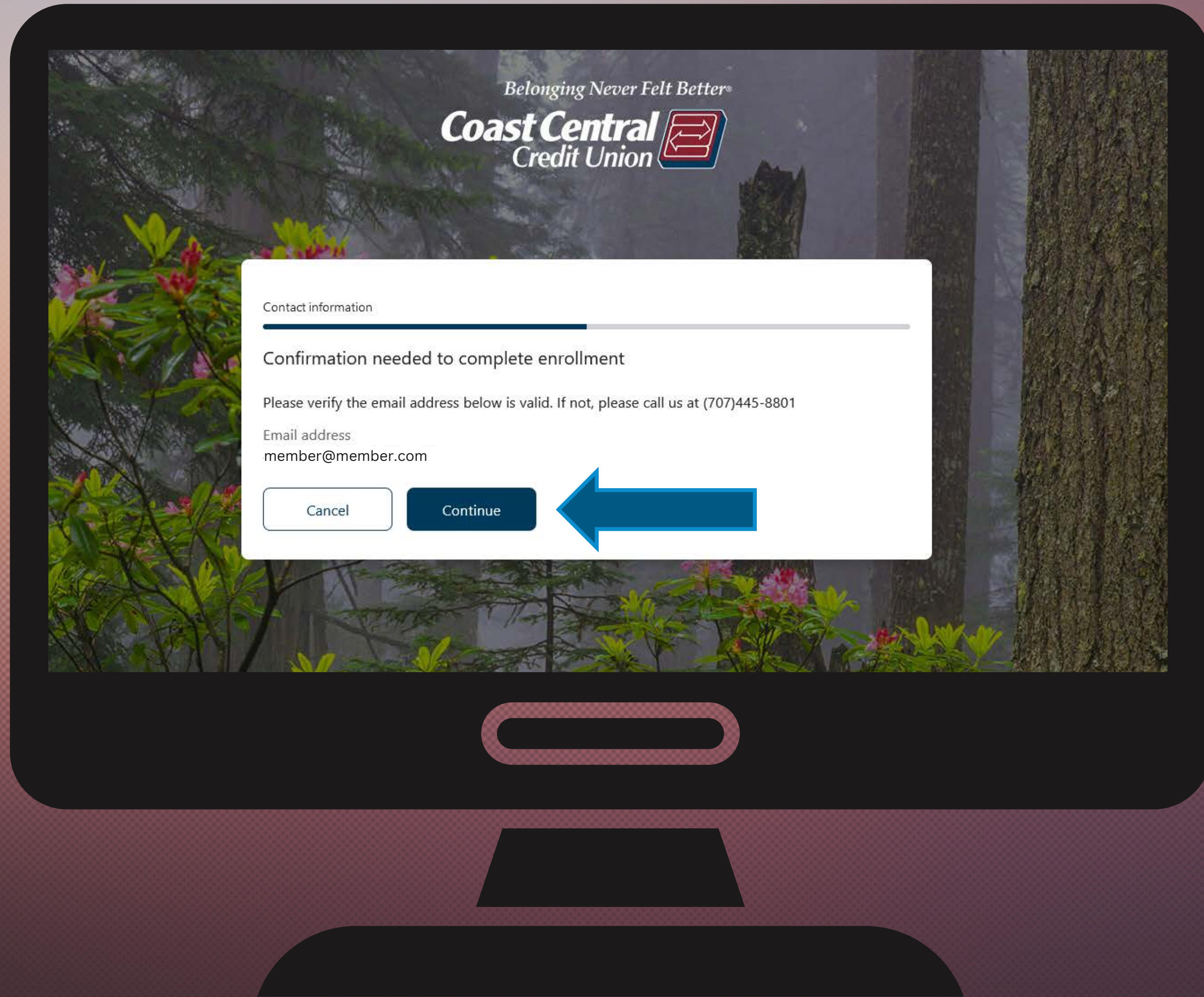
3.

Click Continue.



4.

Verify your email address shown. If correct, click Continue, if not, call Member Support at the number listed and we will assist you.



5.

You may continue to use your existing username unless:

- Your current username = your member number. This is no longer valid and you must choose a new username.

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Login information

Let's set up your login information to access your accounts online

Create your username

Username

Username must be at least 3 characters long
Username can be up to 32 characters long

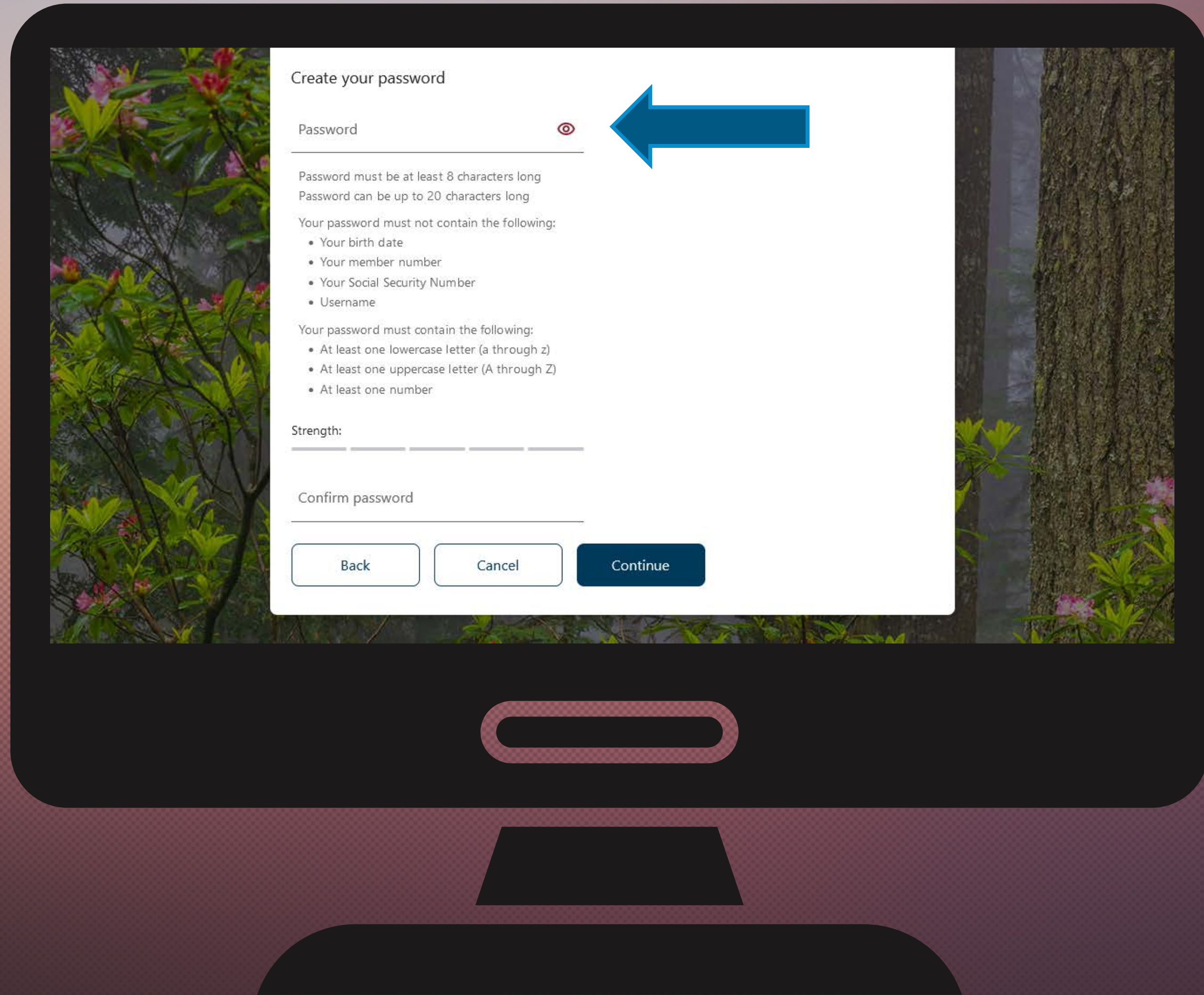
Your username must not:

- Contain your member number
- Contain your Social Security Number
- Contain your birth date

6.

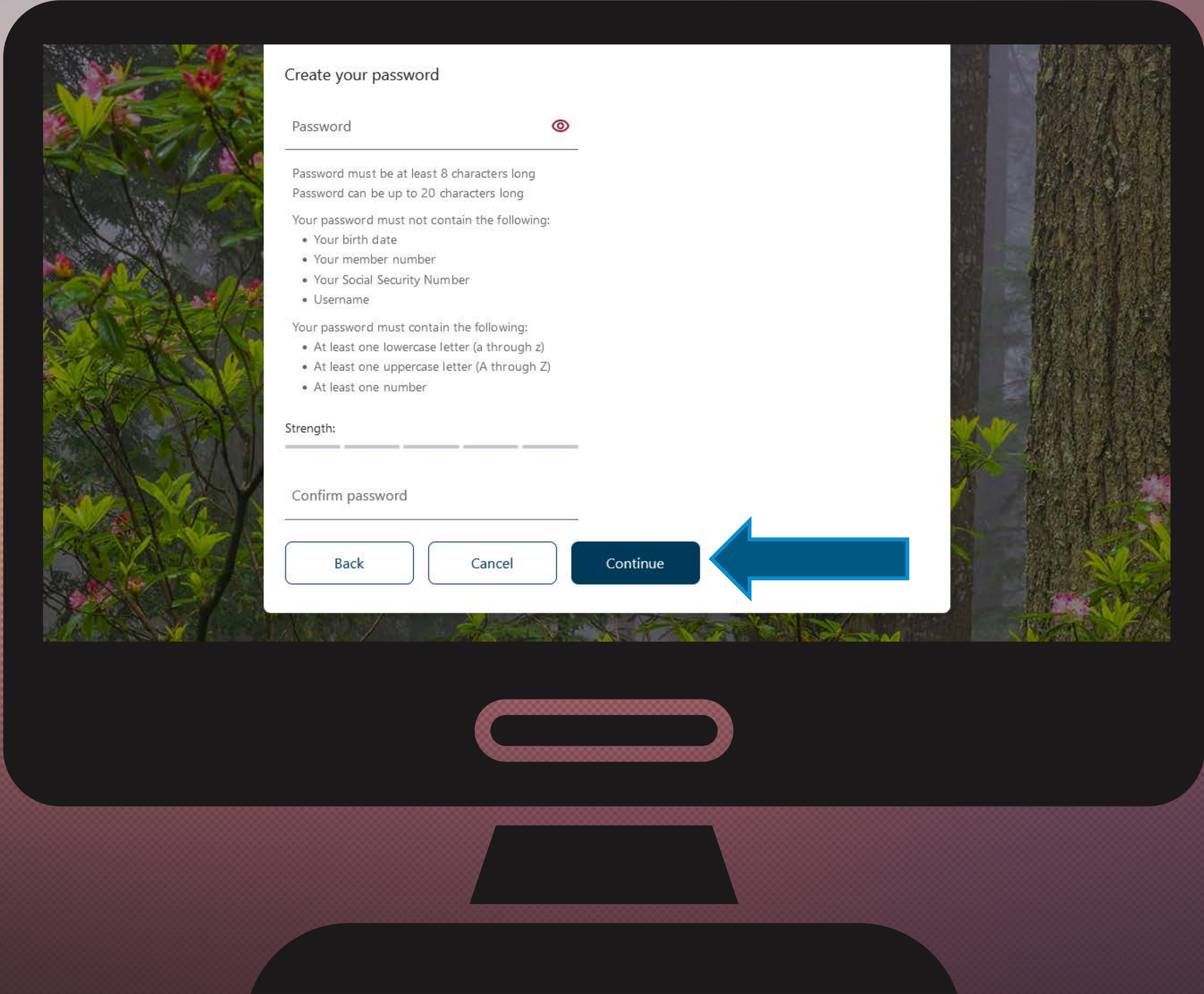
You may continue to use your existing password unless:

- **Your current password does not meet the requirements listed.**



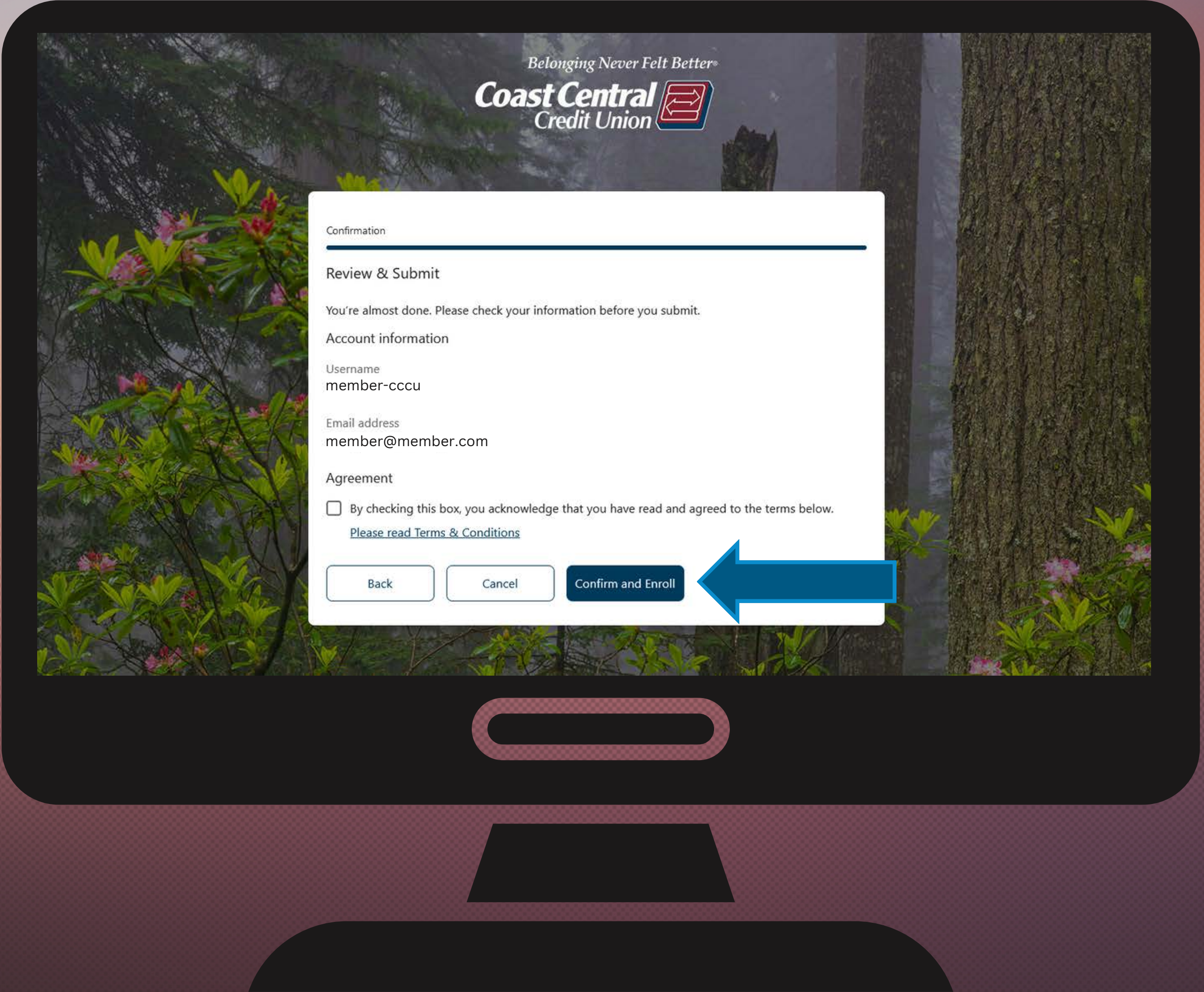
7.

Click Continue.



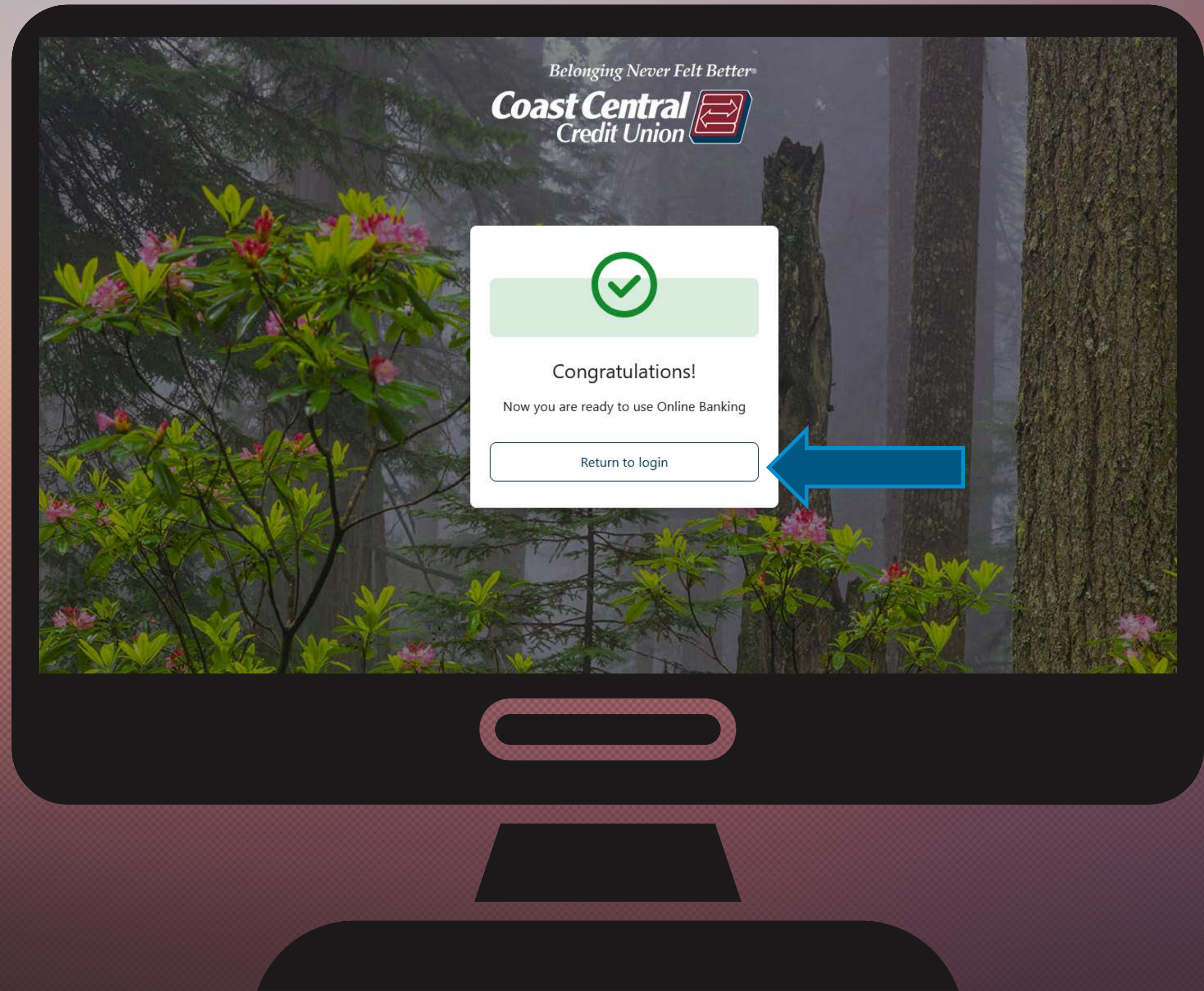
8.

Click Confirm
and Enroll.



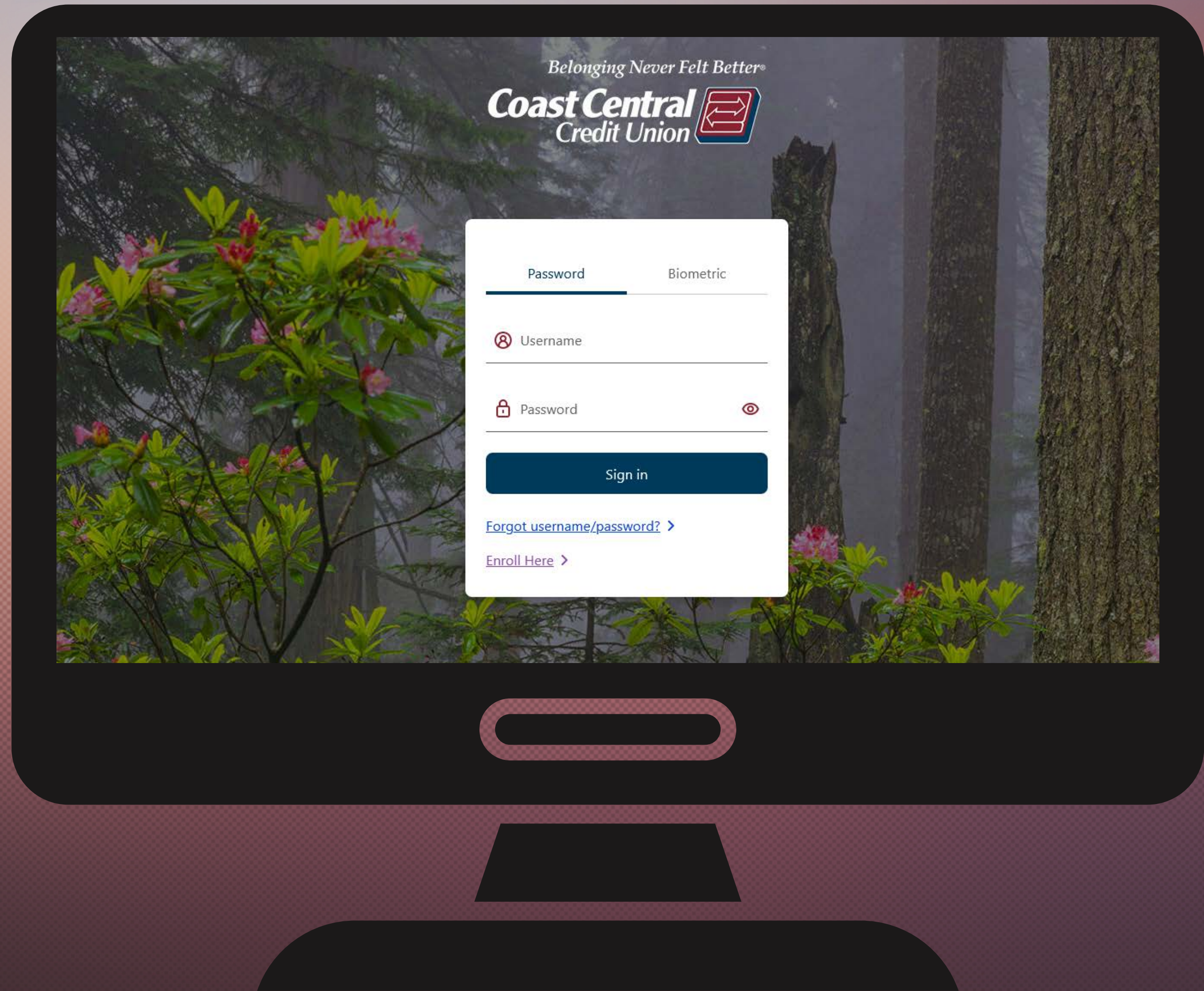
9.

You should
see this
screen. Click
Return to
login.



10.

Next you'll use
your username
and password
to log into and
begin using the
new system!





NEED ASSISTANCE?

Our friendly experts are here to help! Click the Owlbert ChatBot in the lower right of any page of our website or call us at (707) 445-8801. Member Support Reps will have extended hours following the upgrade: Tue – Fri 8 am – 7 pm and Sat 8am-6pm.