

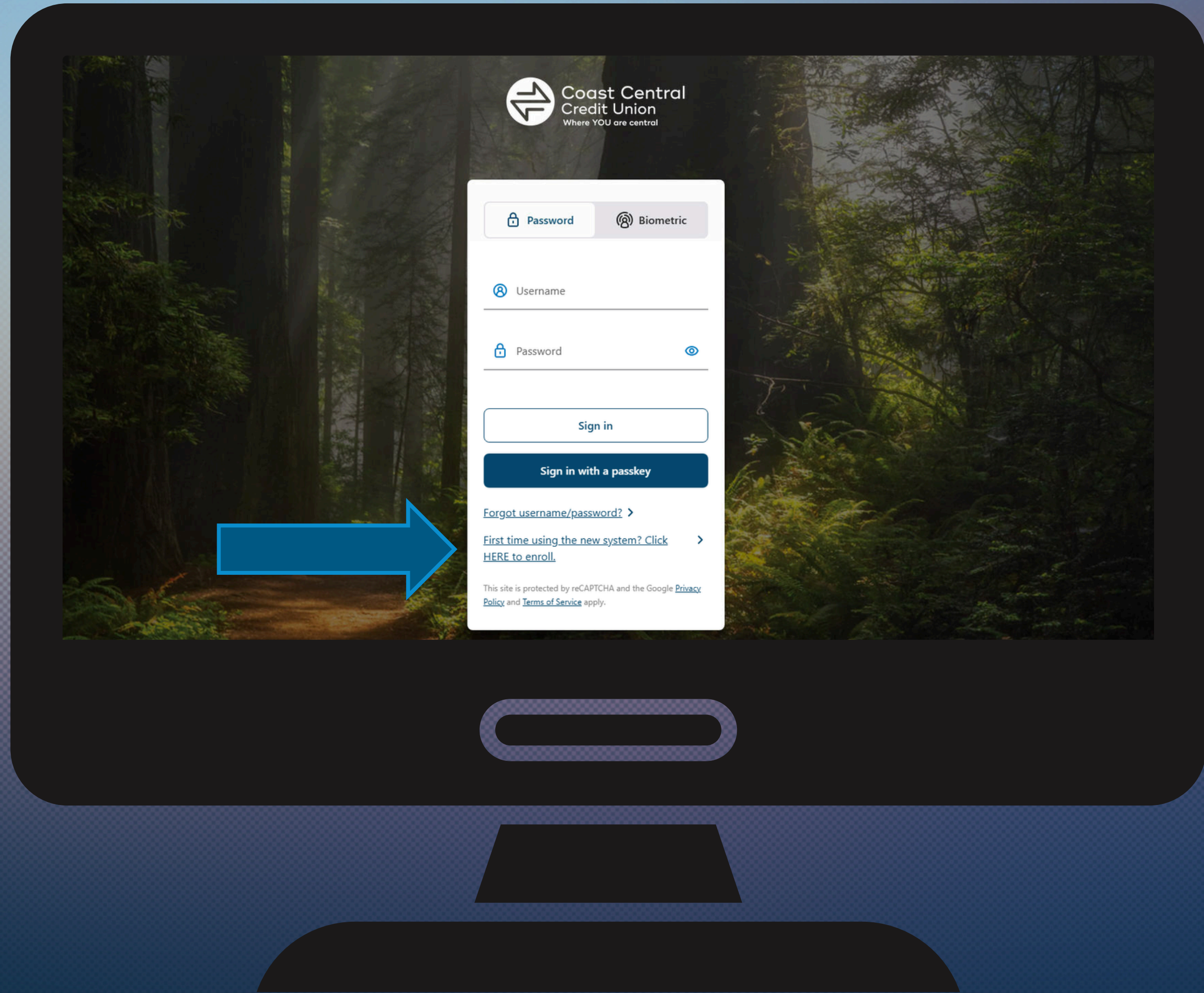
WELCOME TO ONLINE & MOBILE BANKING!

HOW TO ENROLL



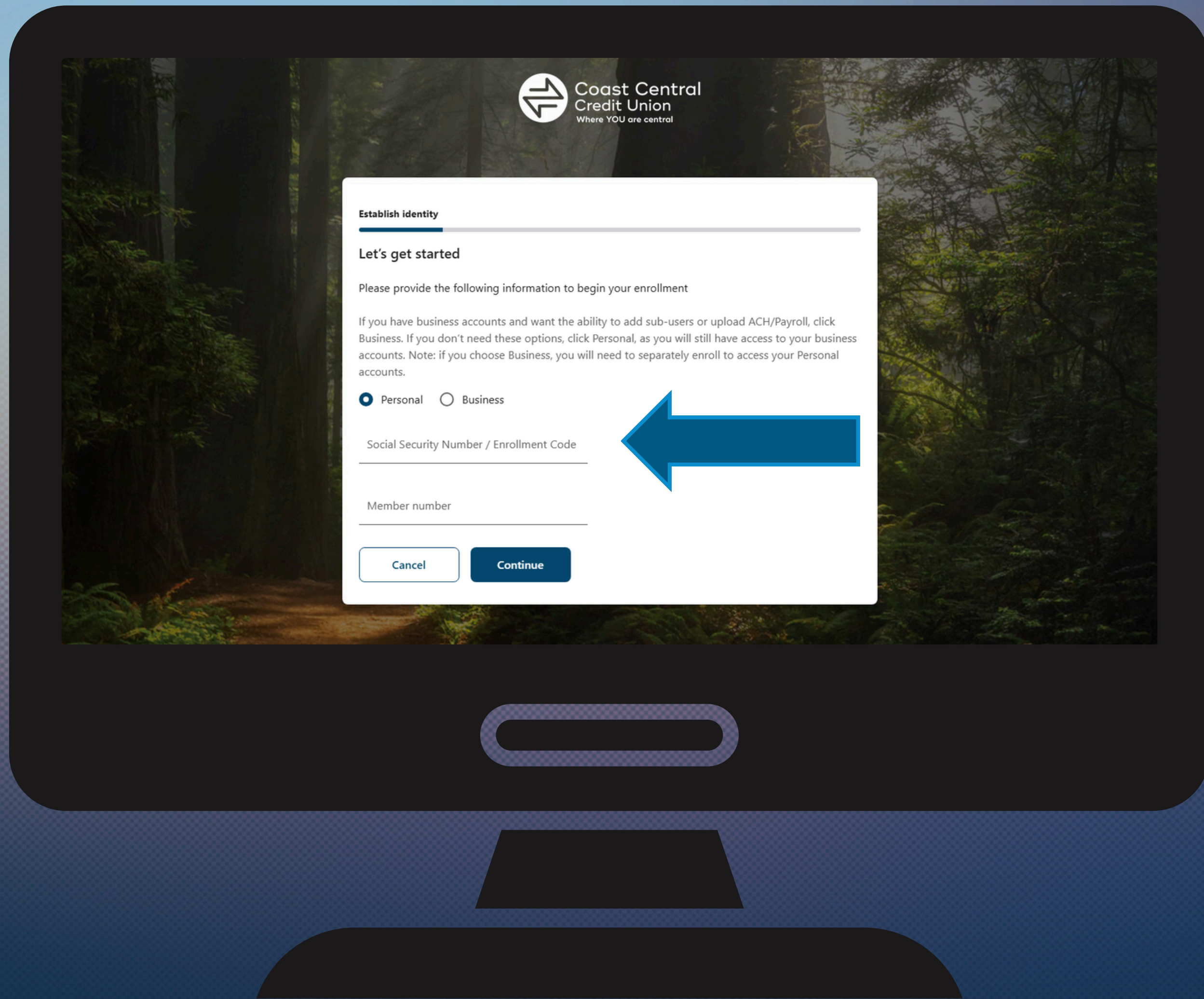
1.

To start, navigate to the Online Banking login box at the top of coastccu.org and click Enroll Here or download the Mobile Banking app and tap Enroll Now.



2. **Select Personal or Business, then enter your Social Security Number/ITIN or Business EIN and Member Number. If you have business accounts and want to add sub-users or use ACH, choose Business and then do a separate login for Personal. Otherwise, choose Personal for access to both.**

Note: those without a SSN or ITIN will be provided an Enrollment Code to enter here.



Coast Central Credit Union
Where YOU are central

Establish identity

Let's get started

Please provide the following information to begin your enrollment

If you have business accounts and want the ability to add sub-users or upload ACH/Payroll, click Business. If you don't need these options, click Personal, as you will still have access to your business accounts. Note: if you choose Business, you will need to separately enroll to access your Personal accounts.

☒ Personal ☐ Business

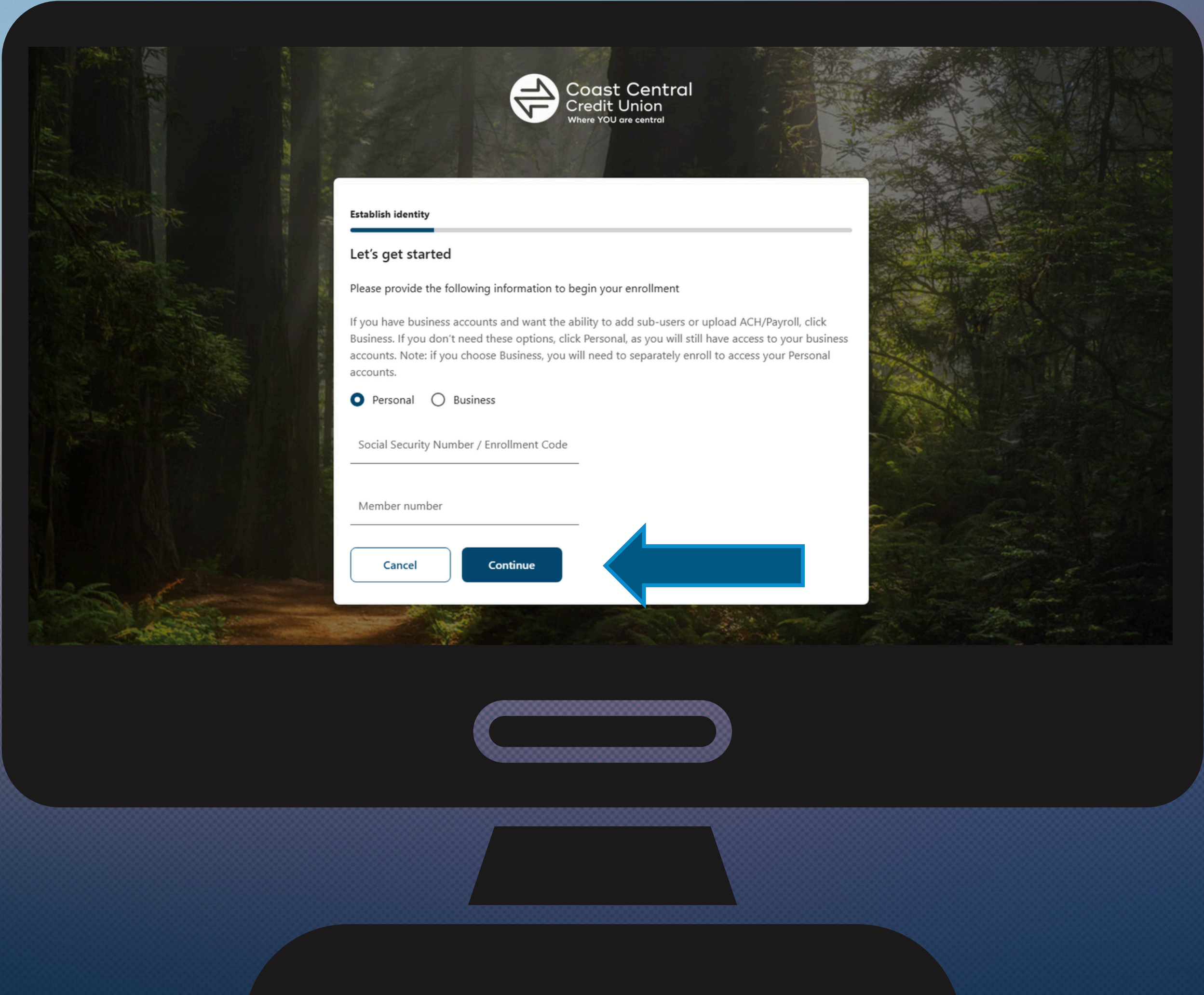
Social Security Number / Enrollment Code

Member number

Cancel Continue

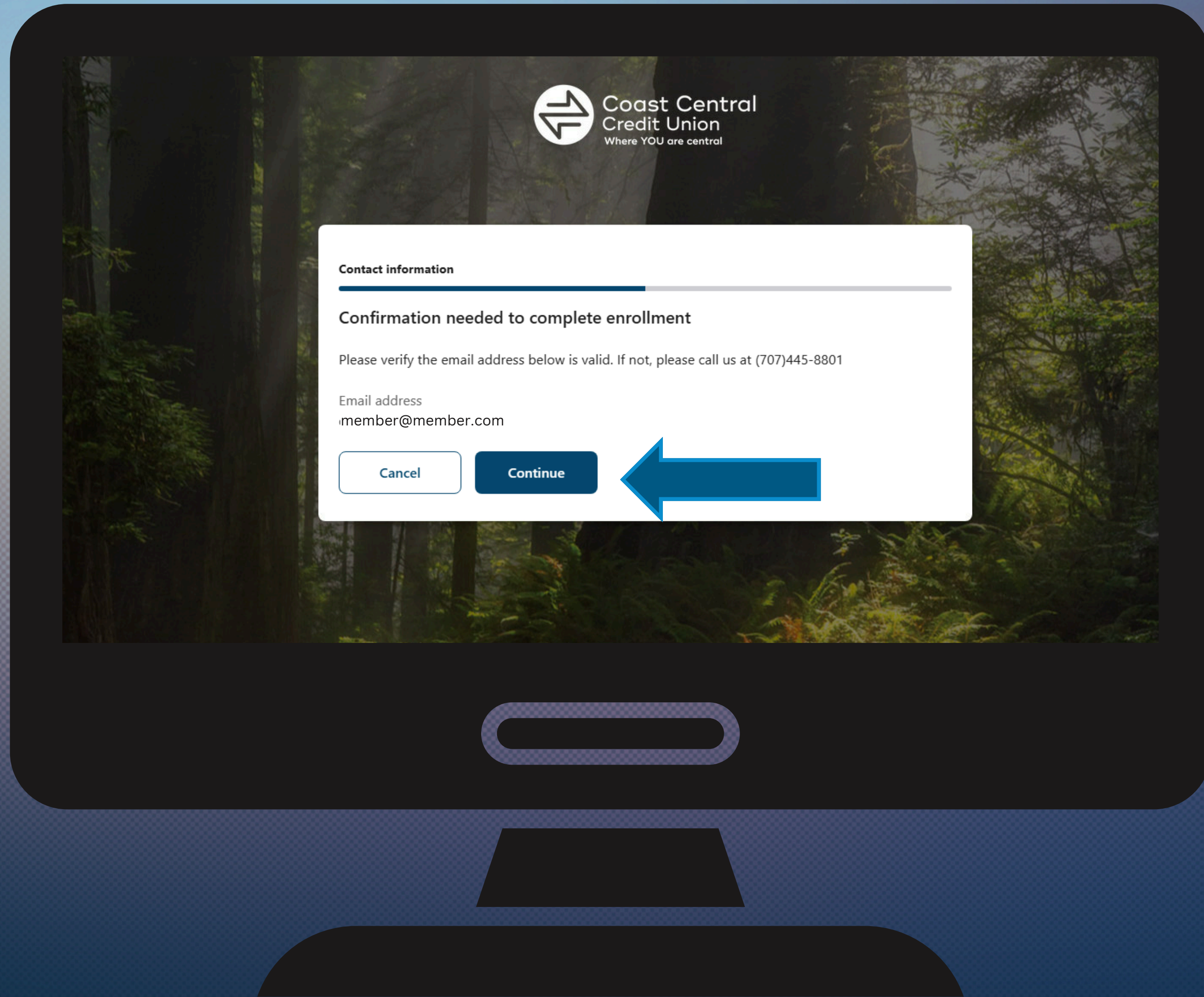
3.

Click Continue.



4.

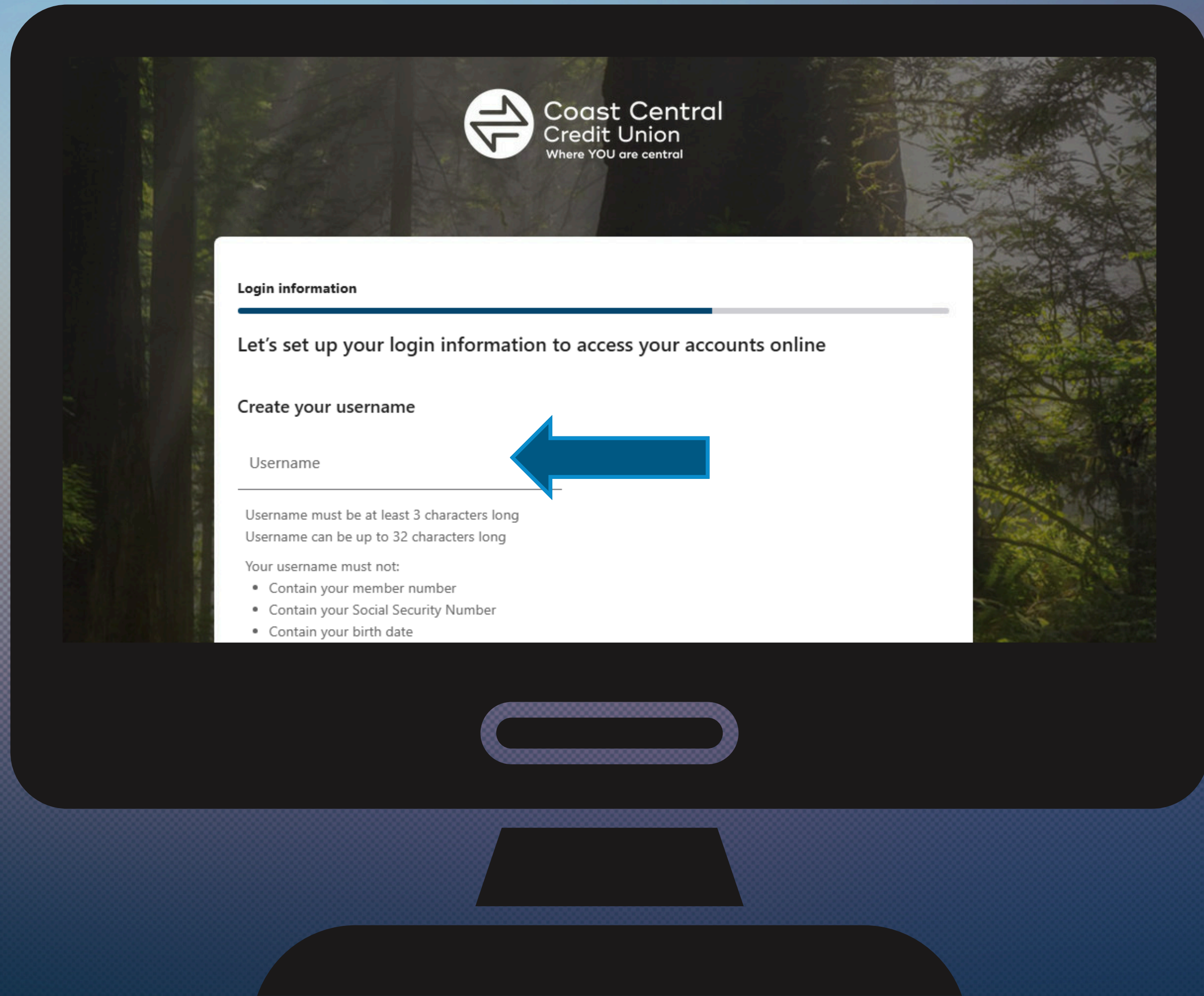
Verify your email address shown. If correct, click Continue, if not, call Member Support at the number listed and we will assist you.



5.

You must now set a username. Usernames cannot contain your:

- **Member Number**
- **Social Security Number**
- **Your Birth Date**



The image shows a smartphone screen displaying the Coast Central Credit Union login setup page. The background of the phone is a dark, blurred image of trees. The app interface has a white background with a blue header bar. The header bar contains the Coast Central Credit Union logo (a stylized 'C' with an arrow) and the text 'Coast Central Credit Union' and 'Where YOU are central'. Below the header, the page is titled 'Login information' with a progress bar. The main heading is 'Let's set up your login information to access your accounts online'. Underneath, it says 'Create your username'. There is a text input field labeled 'Username' with a blue arrow pointing to it. Below the input field, there are two lines of text: 'Username must be at least 3 characters long' and 'Username can be up to 32 characters long'. At the bottom, it says 'Your username must not:' followed by a bulleted list: 'Contain your member number', 'Contain your Social Security Number', and 'Contain your birth date'.

Coast Central
Credit Union
Where YOU are central

Login information

Let's set up your login information to access your accounts online

Create your username

Username

Username must be at least 3 characters long
Username can be up to 32 characters long

Your username must not:

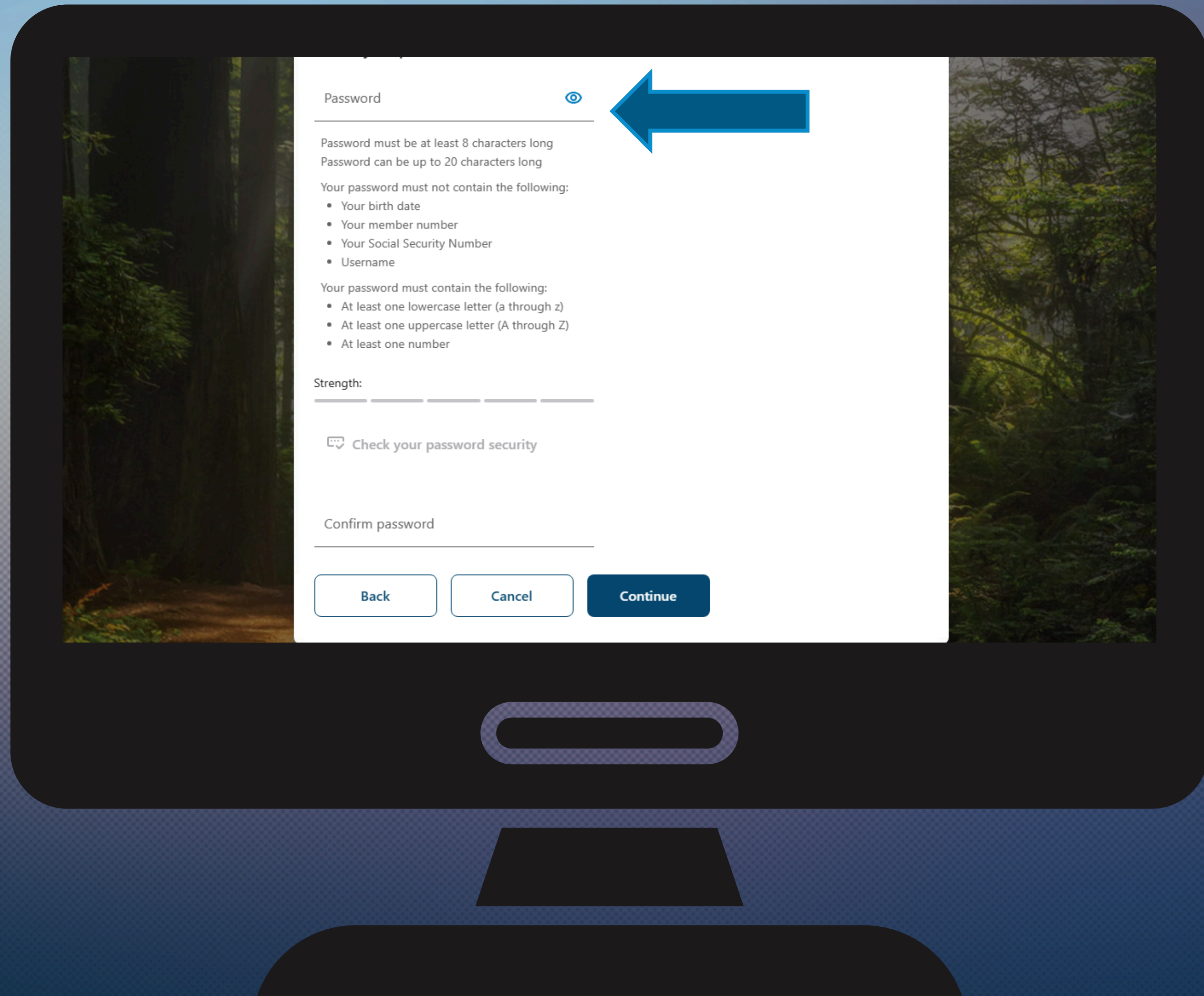
- Contain your member number
- Contain your Social Security Number
- Contain your birth date


6.

You now must create a password following the requirements listed. Passwords cannot contain:

- Your Birth Date
- Member Number
- Social Security Number
- Your Username

Want to ensure your password is secure? Check out our [Tips for Awesome Passwords](#)



Password 

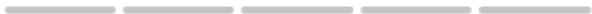
Password must be at least 8 characters long
Password can be up to 20 characters long


Your password must not contain the following:

- Your birth date
- Your member number
- Your Social Security Number
- Username

Your password must contain the following:

- At least one lowercase letter (a through z)
- At least one uppercase letter (A through Z)
- At least one number

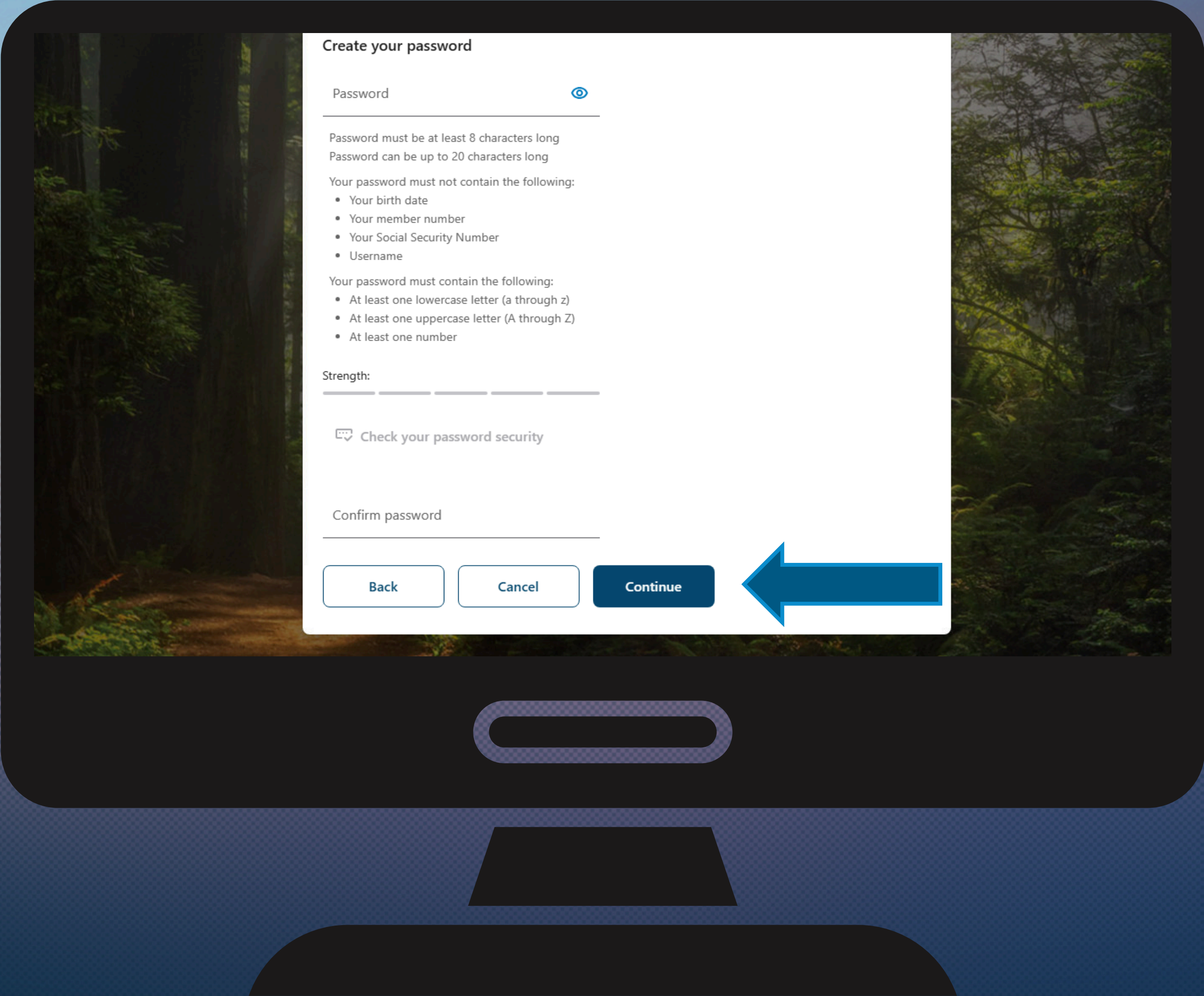
Strength: 

 Check your password security

Confirm password

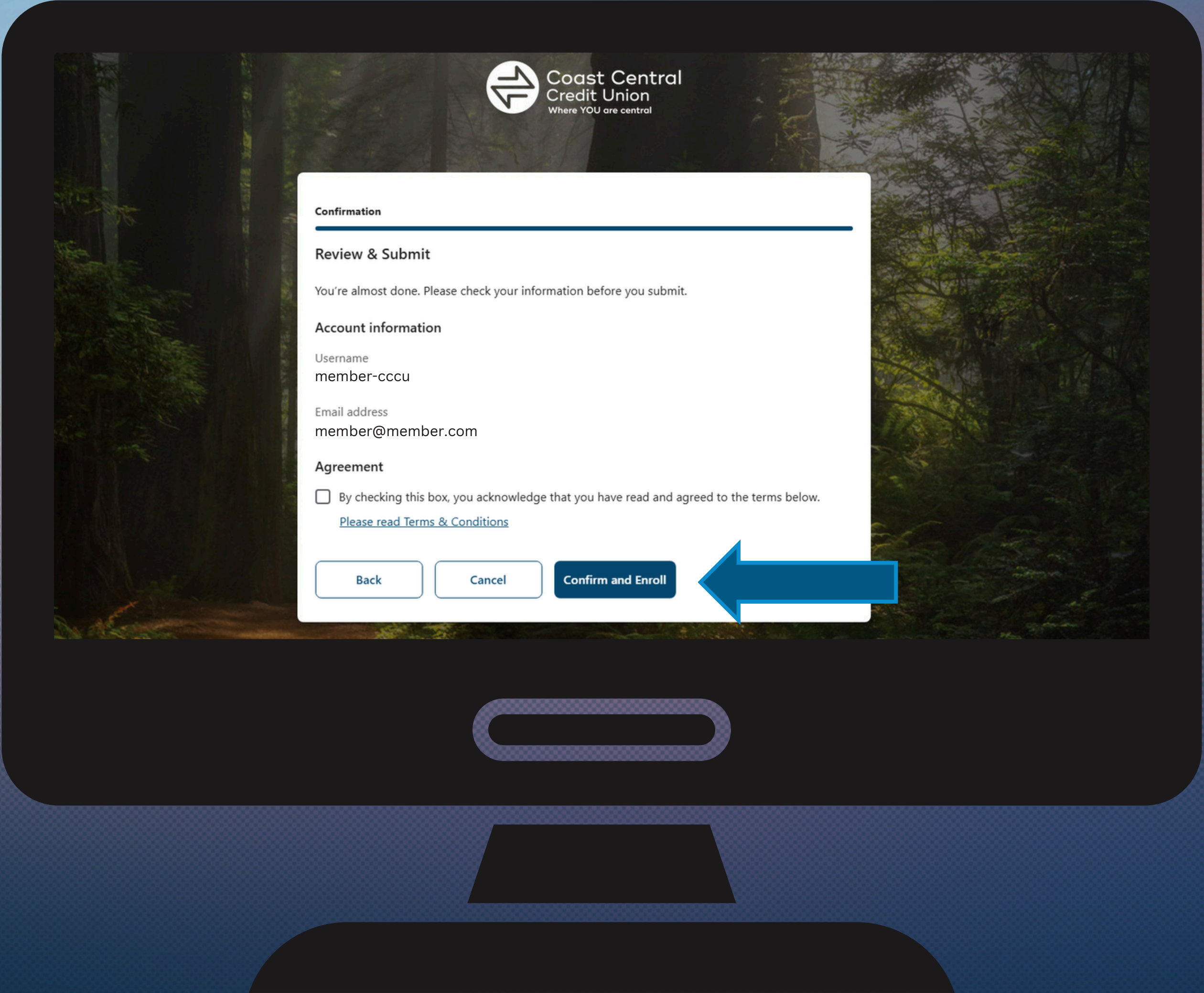
7.

Click Continue.



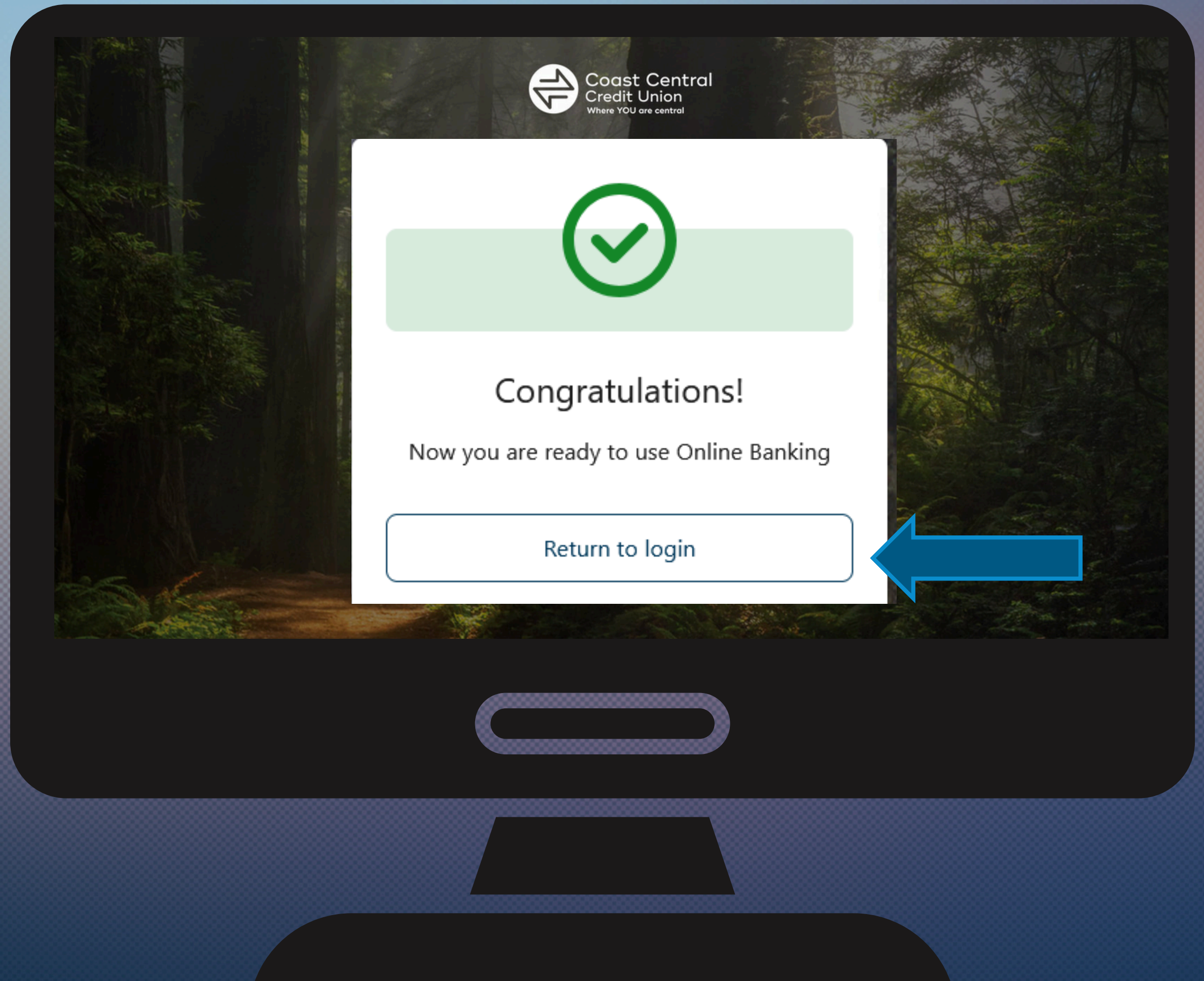
8.

Click Confirm
and Enroll.



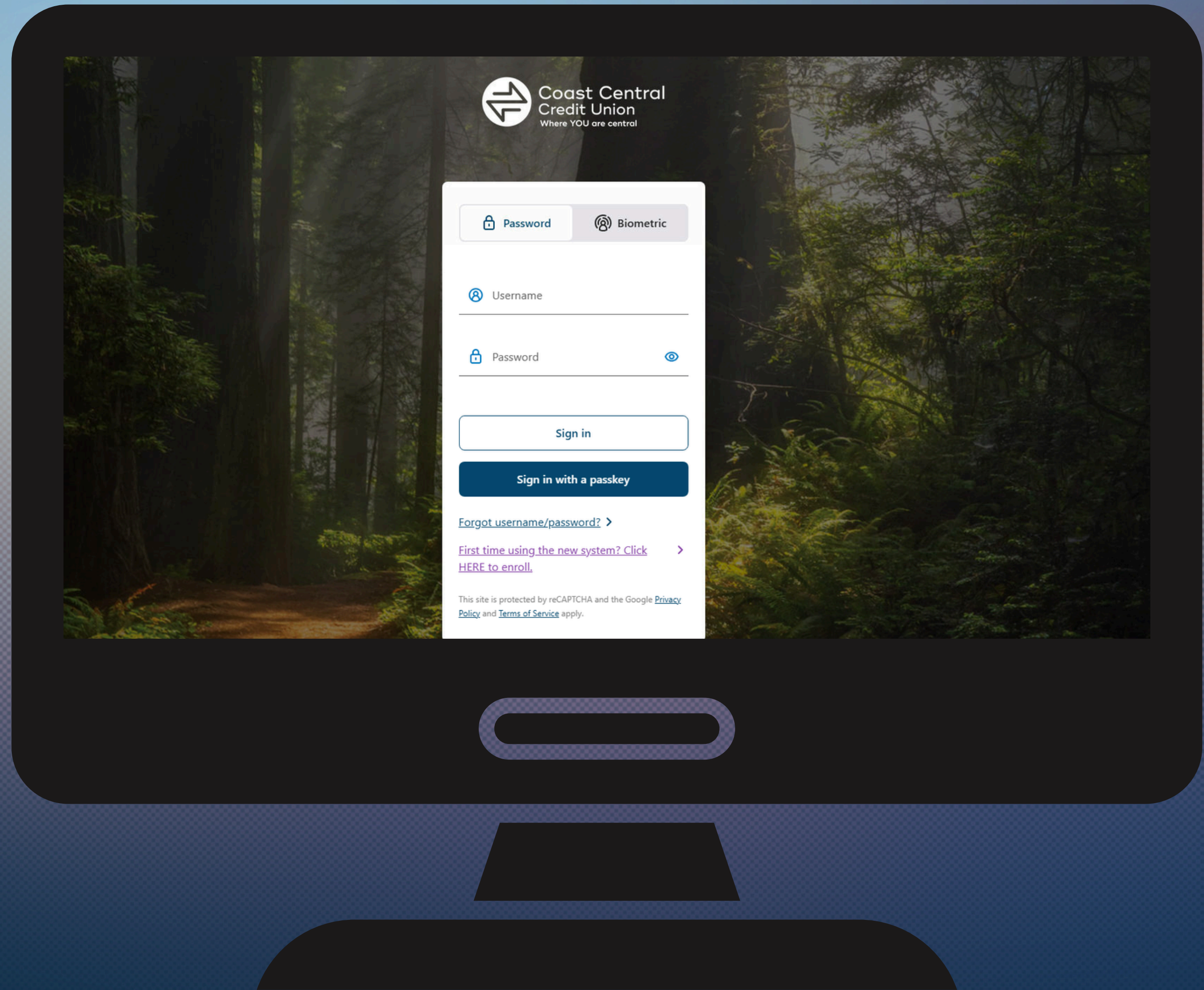
9.

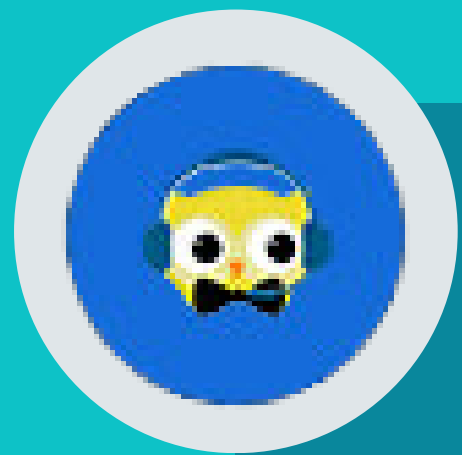
**You should
see this
screen. Click
Return to
login.**



10.

**Next you'll use
your username
and password
to log into and
begin using the
new system!**





NEED ASSISTANCE?

Our friendly experts are here to help!
Click the Owlbert ChatBot in the lower
right of any page of our website or call
us at (707) 445-8801.



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