Belonging Never Felt Better

Coast Central Credit Union

Popmoney Overview

Coast Central's Online Banking allows our members to transfer funds from their CCCU checking account to individuals with accounts at other institutions by using Popmoney, which is integrated into the Bill Pay service. After logging into Online Banking, access the full Bill Pay site and choose Popmoney. After activating your email or mobile phone # you can:

⇒ Send payments to people with only an email address or phone number and

⇒ Request payments from their contacts easily and quickly

Benefits:
♦ Popmoney is free!
♦ Popmoney is secure and confidential. Members' account information is not shared with the recipient; only the name
♦ Flexibility to schedule transfers with either Standard (2-3 business days) or Next Day (1 business day) payment options
♦ Ability to donate directly to charities that use Popmoney

SENDING PAYMENTS

1. Enter name for recipient/search contacts
2. Enter email, mobile # or bank account and routing #
3. Put in amount, minimum $5.00 (can make recurring by clicking box)
4. Choose date to be sent
5. Choose delivery speed
6. Select payment account (checking only)
7. Add a note (memo) if preferred
8. Review payment, delivery arrival estimation, notes, etc.
9. Submit payment
10. Recipient will receive an email or text notification of payment and can view pending deposit in app or online

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Notes:
• Payees added to Popmoney will show on regular Bill Pay Payment Center
• Funds will be returned to sender (member) if not accepted within 10 business days
• Can add email/mobile phone # if needed under preferences
• Review sent/pending payments under contacts or activity

REQUESTING PAYMENTS

1.

| Payment Center | Activity | **Popmoney** | **Transfer Money** | Accounts | Profile | Help |

| Overview | Send Money | **(Request Money)** | Activity | Contacts | Preferences |

popmoney

Don't see a payment you are expecting?

Payment Information

Person | Charity

To ❓ [Search existing contacts]   Add a New Contact

Amount [0.00]

☐ Make this a recurring payment

Send Date [Today 📅]

Delivery ❓ Select or add a contact to see delivery speeds

Pay From [Coast Central Credit Union, XXXX7660 ▼]

📄 Add a note to this transaction

[Cancel] [Continue]

Popmoney Help

What is Popmoney?

How Popmoney works?

What can I use Popmoney for?

What are the different ways I can send money to someone?

FAQs

2.

| Payment Center | Activity | **Popmoney** | **Transfer Money** | Accounts | Profile | Help |

| Overview | Send Money | **(Request Money)** | Activity | Contacts | Preferences |

popmoney

Don't see a payment you are expecting?

Payment Information

Person | Charity

To ❓ [Search existing contacts]   Add a New Contact

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☐ Make this a recurring payment

Send Date [Today 📅]

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[Cancel] [Continue]

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| Overview | Send Money | Request Money | Activity | Contacts | Preferences |

Review your Request

Request Details

Request from:	Max McGrath
Total Amount:	$10.00
Due Date:	
Reminder:	A reminder will be sent on 12/15/2018

Message

The following email message will be sent:

| To: | Max McGrath - coastccutest@outlook.com |
| **Message:** | Not Entered |

Deposit money: Coast Central Credit Union, XXXXXXXX7660
Category:

Total Request:	$10.00
Fees:	Free
Amount you'll receive:	$10.00

[Cancel] [Edit] [Send Request]

VIEWING LIMITS

To ❓	Max McGrath (coastccutest@outlook.com)		Add a New Contact
Amount	12.00	*View Limits*	

Limits

Based on daily, monthly, and outstanding limits.
View detailed limits ▶

Delivery speed	**Remaining amounts you can send today**
Popmoney Standard *remaining limit*	$5,000
Popmoney Next Day *remaining limit*	$250

Other Limits ▶

What do these mean ▶

Notes:
- View current limits before sending funds and learn what they mean

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RECEIVING PAYMENTS

Coast Central members and non-members can receive funds through the Popmoney app or the website: popmoney.com

First–time recipients will need to provide:
- ◆ Name
- ◆ Phone number
- ◆ Date of birth
- ◆ Address

Signing into app with email/text link:
1. Click "Deposit Funds"
2. Sign in
3. Add account number
4. Accept deposit and transfer to account

Signing into app without email:
1. Sign in
2. See notification on overview/messages for received funds notice
3. Add account number
4. Accept funds and deposit into account

Notes for sender:
- Can add email/mobile phone # if needed under **preferences**
- Review sent/pending payments under **contacts** or **activity**
- Funds will be returned to sender (member) if not accepted within 10 business days