

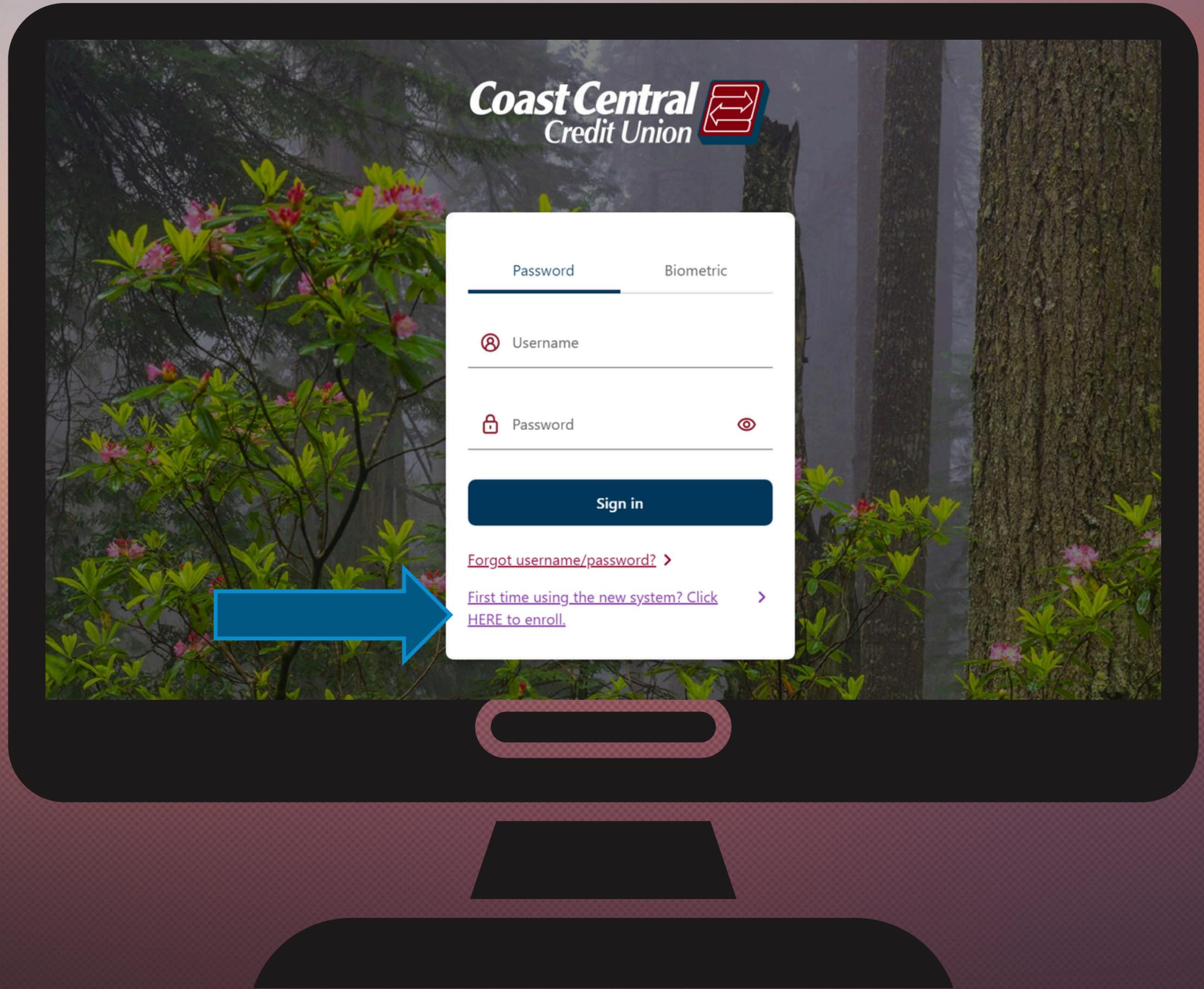
WELCOME TO ONLINE & MOBILE BANKING!

HOW TO ENROLL

Coast Central
Credit Union 

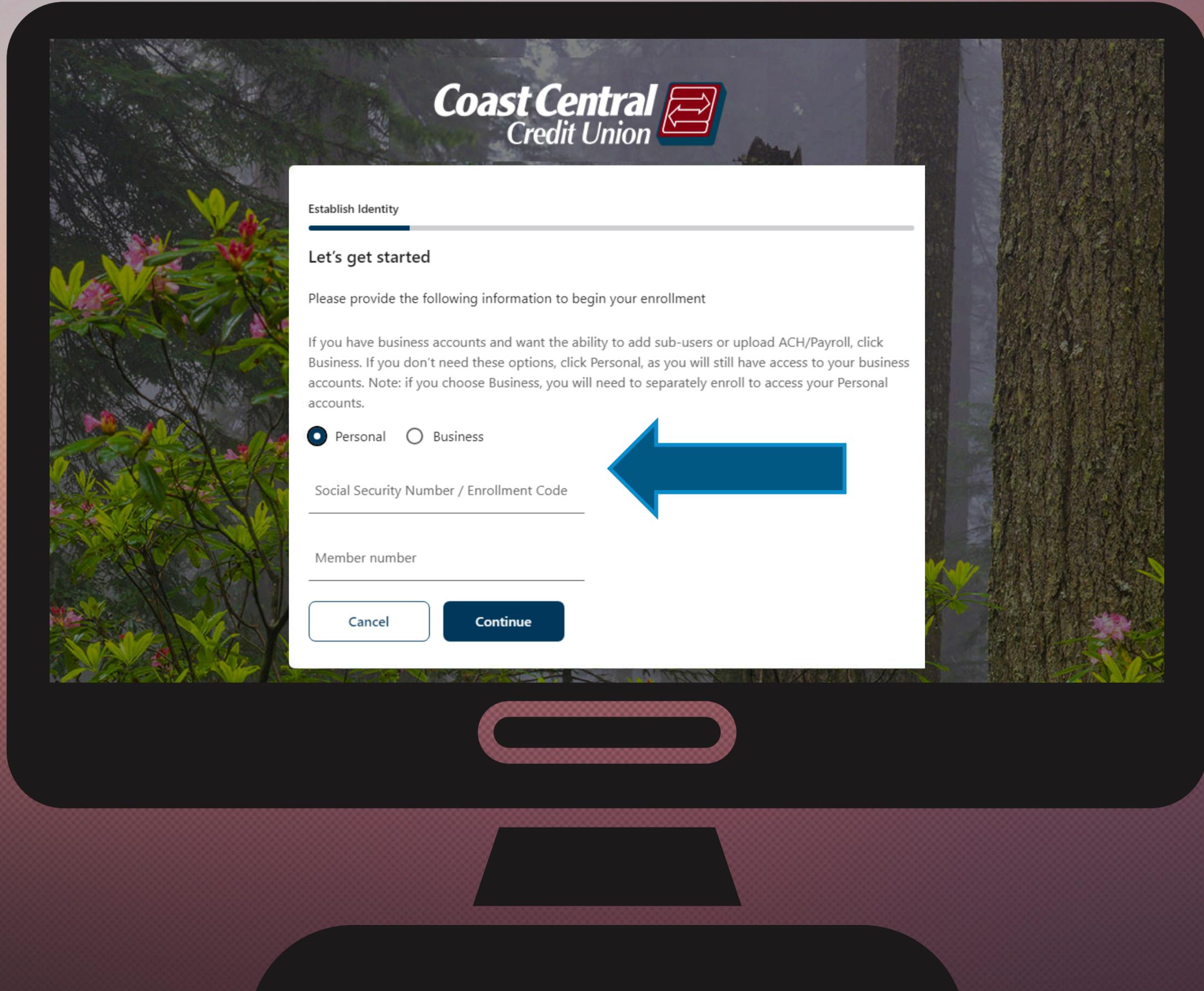
1.

To start, navigate to the Online Banking login box at the top of coastccu.org and click Enroll Here or download the Mobile Banking app and tap Enroll Now.



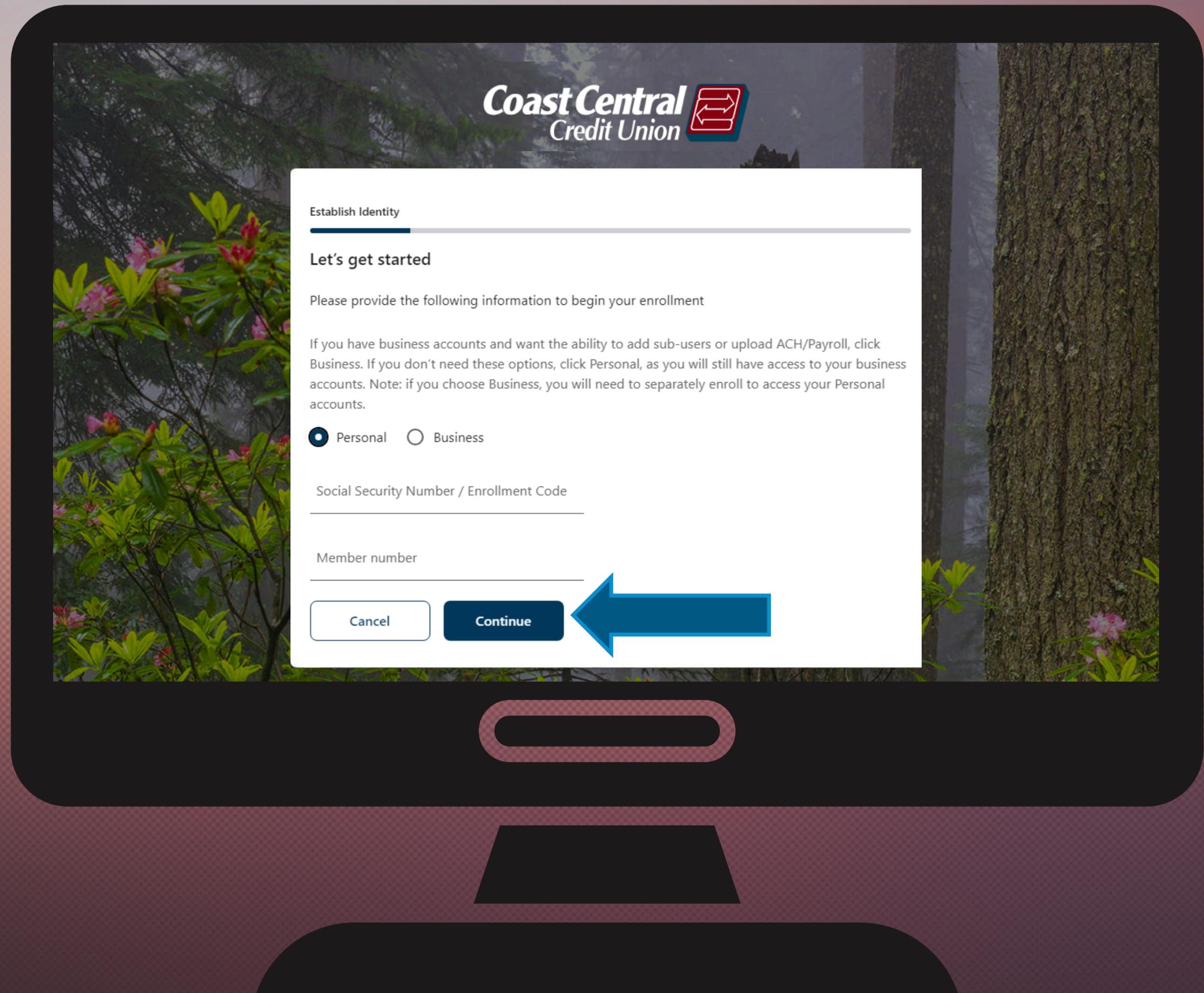
2. **Select Personal or Business, then enter your Social Security Number/ITIN or Business EIN and Member Number. If you have business accounts and want to add sub-users or use ACH, choose Business and then do a separate login for Personal. Otherwise, choose Personal for access to both.**

Note: those without a SSN or ITIN will be provided an Enrollment Code to enter here.



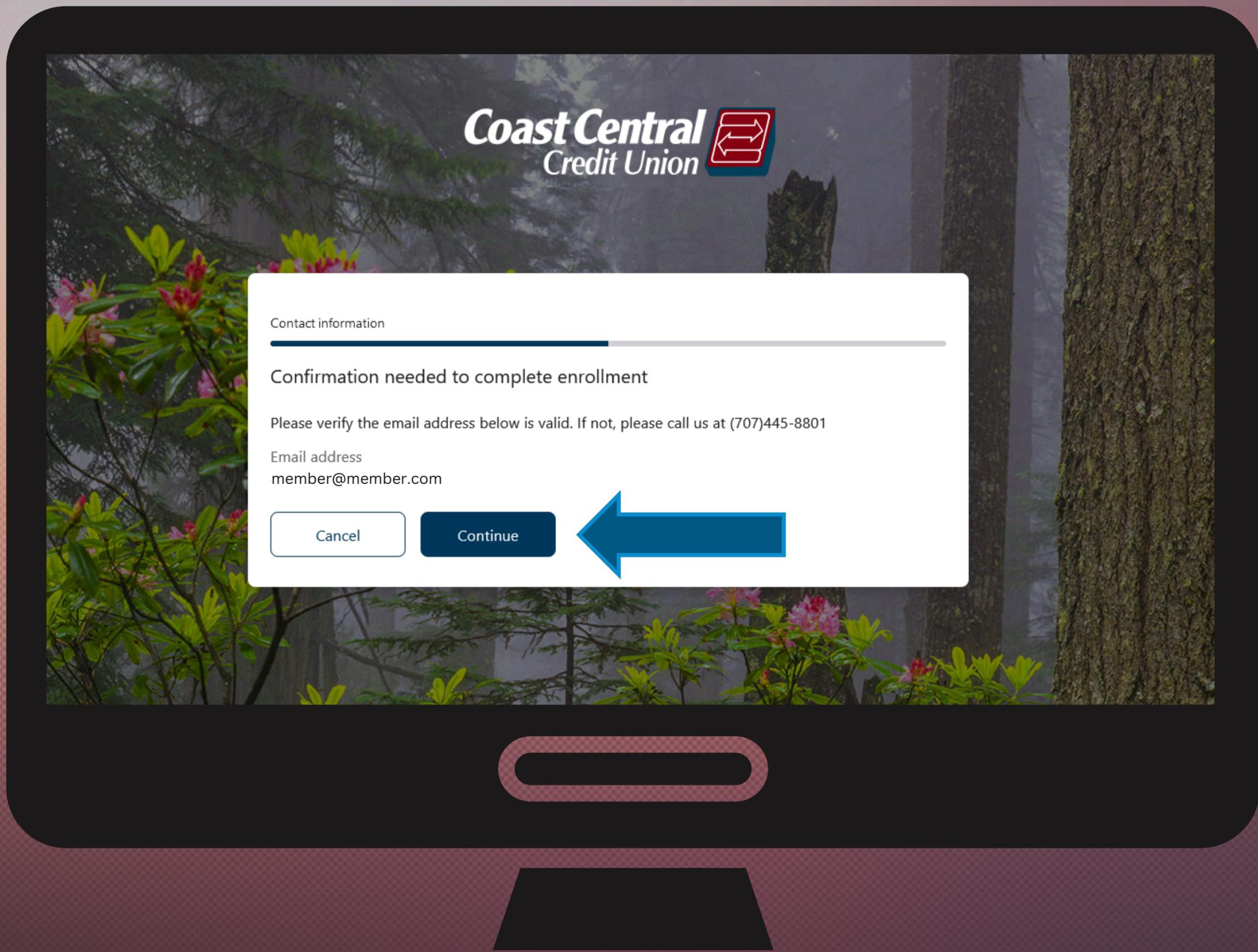
3.

Click Continue.



4.

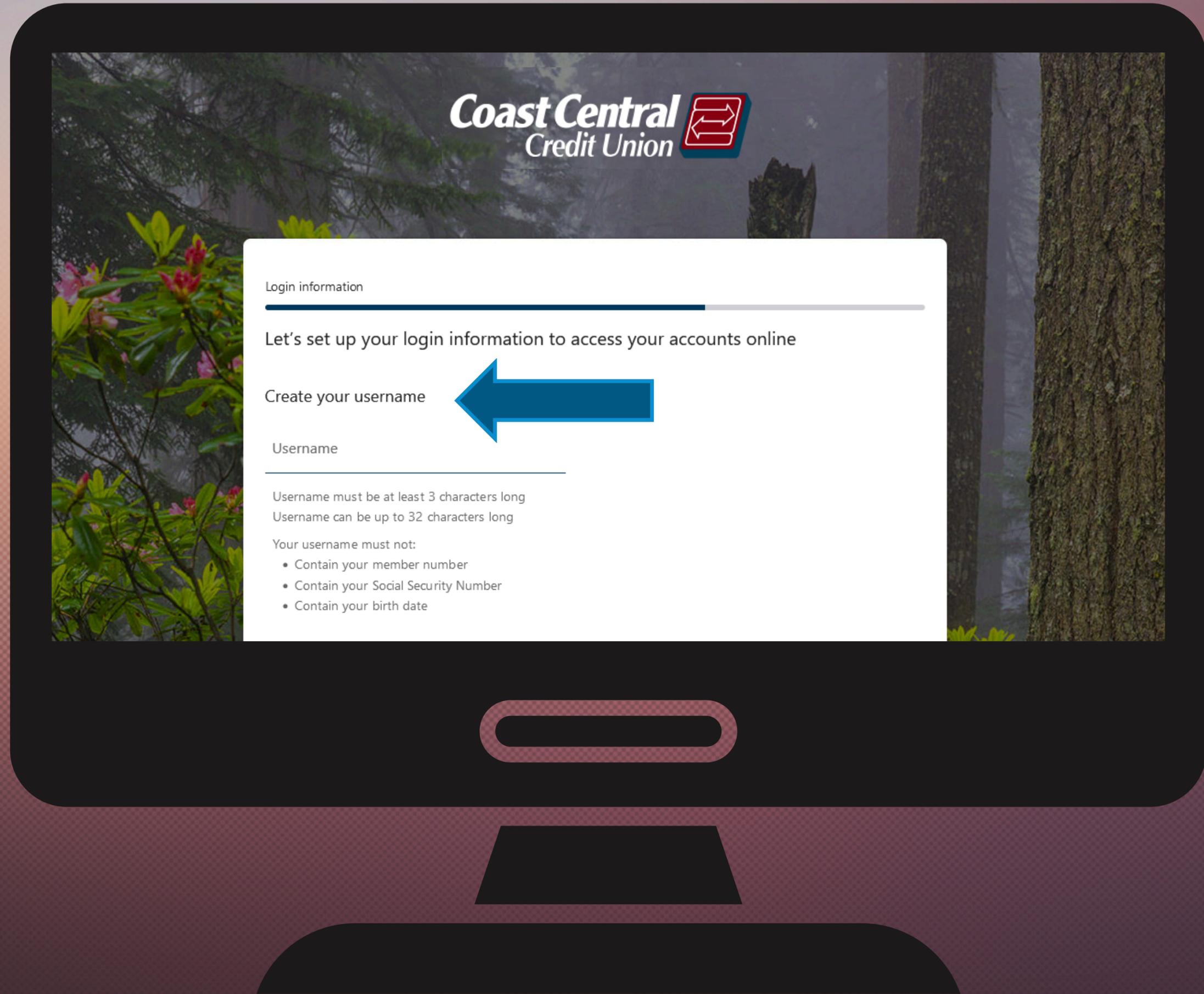
Verify your email address shown. If correct, click Continue, if not, call Member Support at the number listed and we will assist you.



5.

You must now set a username. Usernames cannot contain your:

- Member Number
- Social Security Number
- Your Birth Date

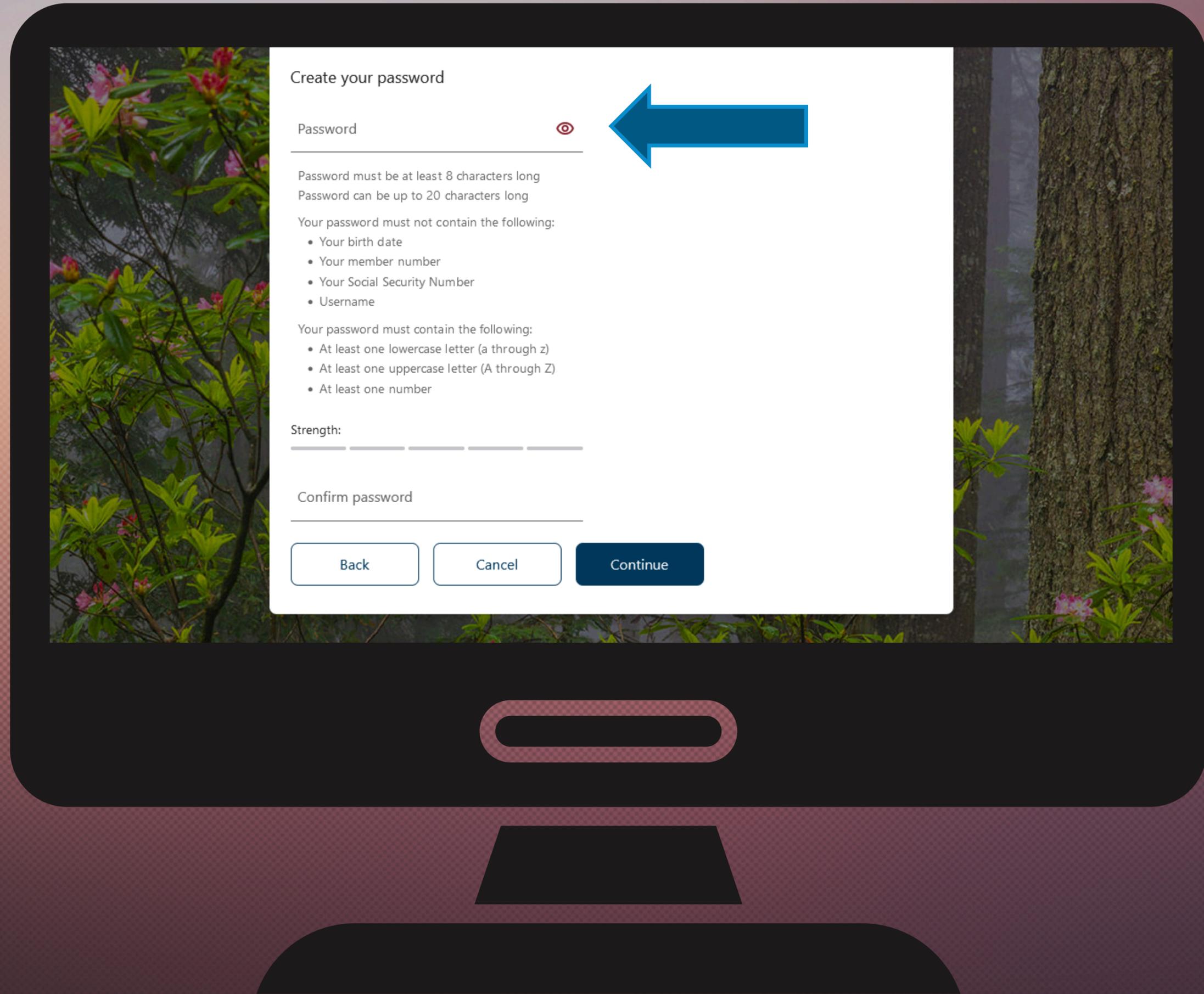


6.

You now must create a password following the requirements listed. Passwords cannot contain:

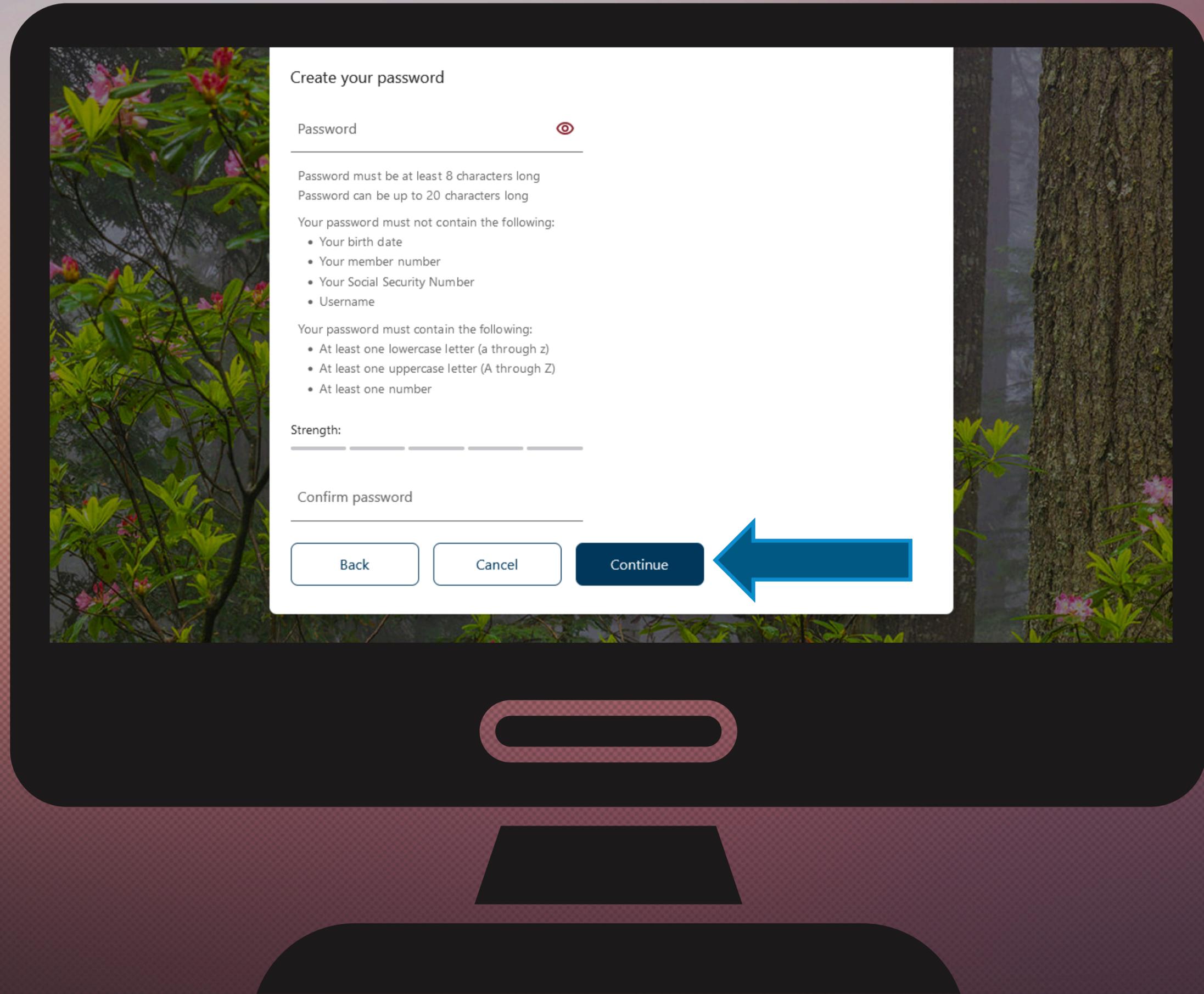
- Your Birth Date
- Member Number
- Social Security Number
- Your Username

Want to ensure your password is secure? Check out our [Tips for Awesome Passwords](#)



7.

Click Continue.



Create your password

Password 

Password must be at least 8 characters long
Password can be up to 20 characters long

Your password must not contain the following:

- Your birth date
- Your member number
- Your Social Security Number
- Username

Your password must contain the following:

- At least one lowercase letter (a through z)
- At least one uppercase letter (A through Z)
- At least one number

Strength: _____

Confirm password

Back

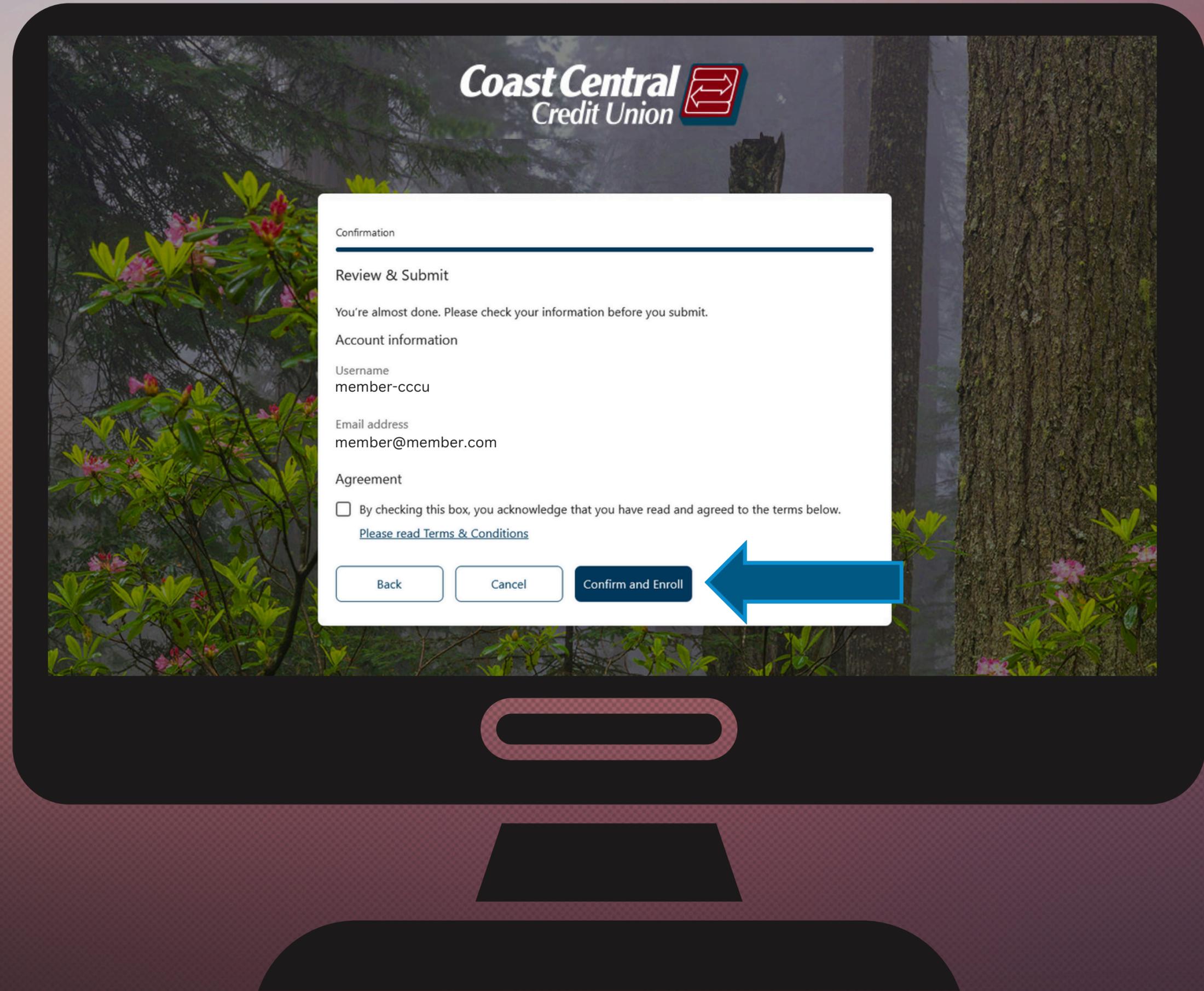
Cancel

Continue



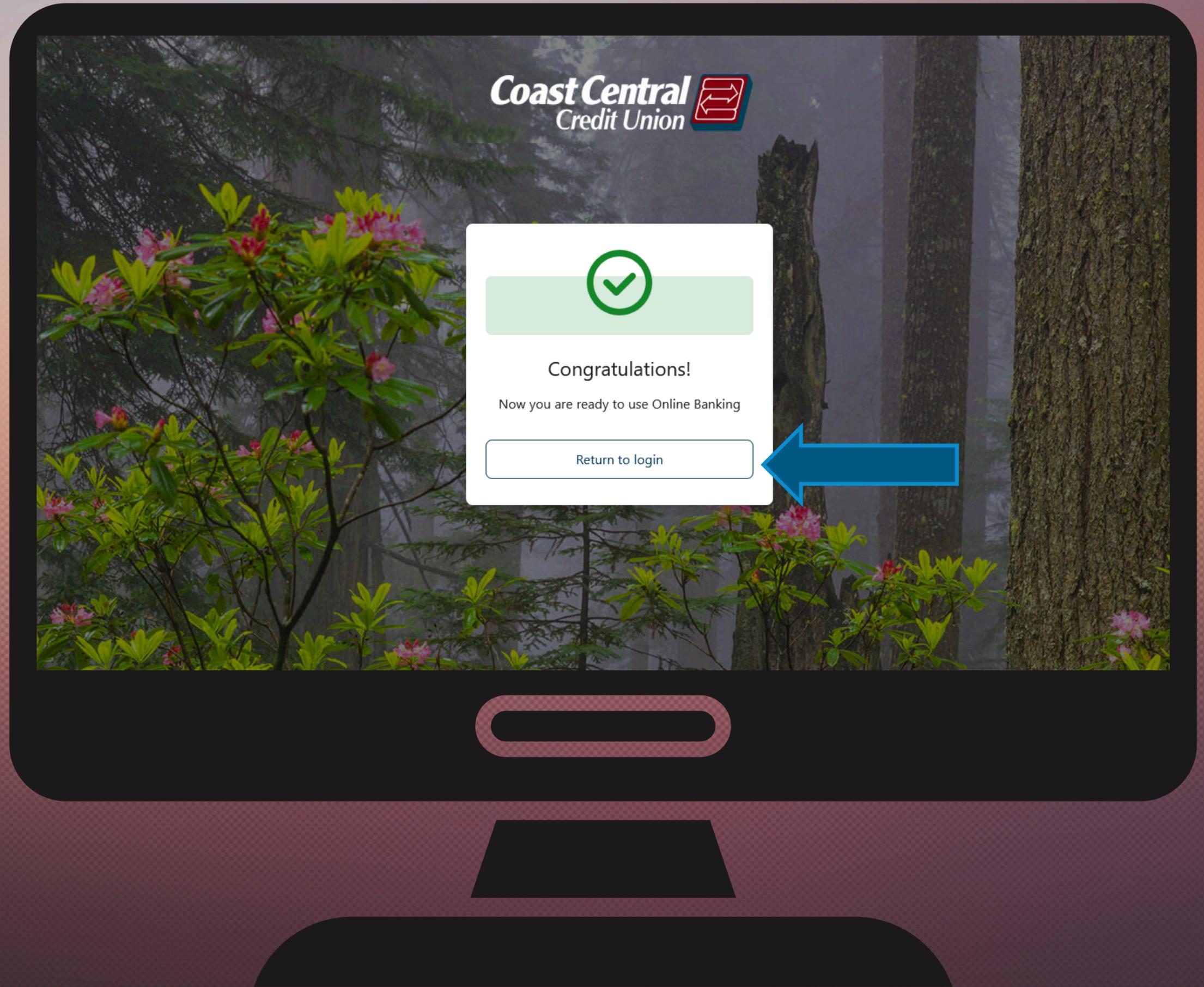
8.

Click Confirm
and Enroll.



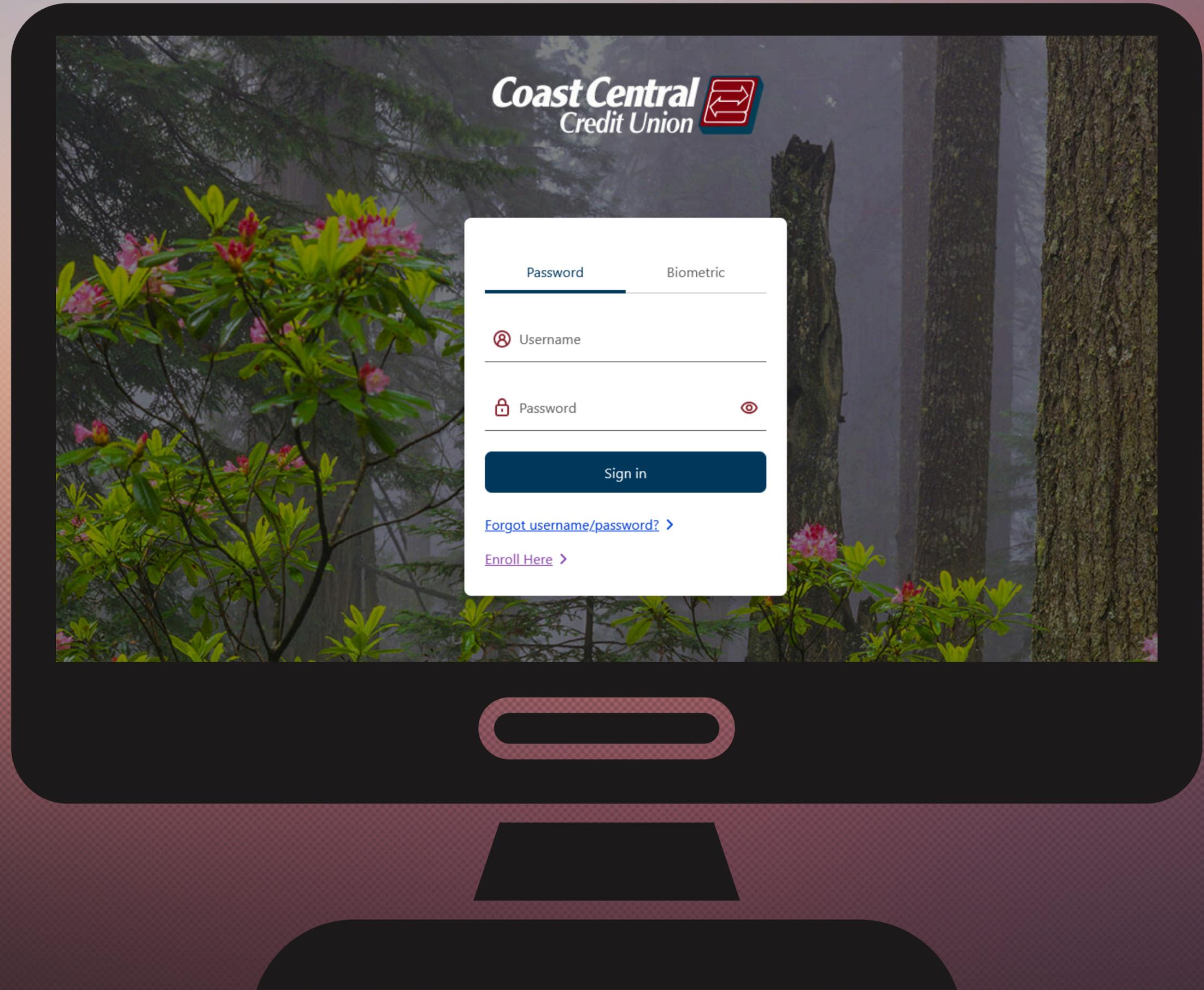
9.

You should see this screen. Click Return to login.



10.

Next you'll use your username and password to log into and begin using the new system!





NEED ASSISTANCE?

Our friendly experts are here to help!
Click the Owlbert ChatBot in the lower
right of any page of our website or call
us at (707) 445-8801.